



Aetna Better Health® of Kentucky

9900 Corporate Campus Drive
Suite 100
Louisville, KY 40223

NETWORK NOTICE

Date: August 18, 2020
To: Network Providers
From: Provider Experience
RE: Targeted Case Management – T2023/TG

Targeted Case Management – T2023/TG

Aetna Better Health of Kentucky would like to ensure providers have the information below regarding the provision and reimbursement for Targeted Case Management services for individuals with a mental health or substance use disorder and chronic or complex physical health issues.

Please note that as of 9/1/2020, Aetna Better Health of Kentucky will require that claims for T2023/TG be submitted with the complex physical health diagnosis included on the claim.

- **NOTE:** Documentation of a recipient’s chronic or complex physical health diagnosis that is signed and dated by a qualified medical professional should be present in the recipient’s medical record.

General Information

- **Prior Authorization for TCM-T2023**

Aetna Better Health does not require prior authorization for Targeted Case Management.

Modifier Requirement

- The **(TG)** Modifier is required when billing for Targeted Case Management services for individuals with a mental health or substance use disorder and chronic or complex physical health issues.

Eligibility Criteria

For complete coverage provisions and requirements regarding Targeted Case Management for individuals with a mental health or substance use disorder and chronic or complex physical health issues, see **907 KAR 15:050.**

Members must have:

- A primary moderate or severe substance use disorder diagnosis; or
- Severe Mental Illness; and
- Have a chronic or complex physical health issue

A chronic or complex physical health issue shall include:

- A cardiovascular disorder
- A respiratory disorder
- A genitourinary disorder
- An endocrine disorder
- A musculoskeletal disorder
- A neurological disorder
- An immune system disorders
- Obesity
- Cancer
- Deafness; or
- Blindness

Questions?

Simply contact your Network Relations Manager. Our most current list can be found on our website at: www.aetnabetterhealth.com/kentucky, click on “**For Providers**”, you will find the link titled “**Who is My Network Relations Manager?**”

Network Relations Contact Information & Coverage Areas

Aetna Better Health of Kentucky takes great pride in our network of physicians and related professionals who serve our