



**State of Louisiana**  
Louisiana Department of Health

**MEMORANDUM**

**DATE:** July 22, 2020

**TO:** Long-term Care Facilities  
Pharmacy Providers

**FROM:** Louisiana Medicaid

**SUBJECT:** Delayed Long-term Care and Pharmacy Provider Payments

---

Several Louisiana Medicaid long-term care and pharmacy provider claims scheduled for payment on July 13, 2020, were not paid due to a system error with DXC Technology, the state's fiscal intermediary.

**Payment amounts have been identified and approved claims that were missed will be processed this week. All payments will be received via direct deposit by Friday, July 24, 2020.**

We apologize for this inconvenience and appreciate your patience as we work to correct the issue. If you have questions about any expected payment of claims, you can contact DXC's provider relations at 1-800-473-2783.