



AETNA BETTER HEALTH® OF LOUISIANA

AGENDA

Member Advisory Committee Agenda

Date: Wednesday. Saturday, July 28th 2018 5:30 p.m. – 7:00 p.m.

Location: Corpus Christi-Epiphany Resource Center

- I. Welcome & Call to Order
- II. Approval of Minutes Q2 MAC Meeting
- III. Aetna Better Health of Louisiana Mission.....Nikesha Rodrigue
- IV. Member Survey Tina Griffith
- V. Member Success Stories/ Questions.....Aetna Members
- VI. Thanks, Appreciation & Dismissal..... Brittany Alexander



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Attendees: Brittany Alexander, Gwen Mack, Tina Griffith, Nikesha Rodrigue one Aetna Members

Meeting called to order by Gwen Mack at 5:30 p.m.

Ms. Gwen Mack presented the meeting minutes for Q2 MAC Meeting were motioned and approved by attendees.

Ms. Alexander welcomed the ABH members to the meeting and spoke about the mission of ABH. She then introduced the remainder of the ABH staff.

Ms. Tina Griffith gave a presentation on healthcare equity and showed members various marketing collateral to receive their feedback and opinion.

The meeting was opened for questions from members

Ms. Alexander thanked everyone for attending and ABH members were given \$15 gift cards for transportation.

Ms. Mack dismissed the meeting at 7:00 p.m.