2400 Veterans Memorial Blvd., Suite 200 Kenner, LA 70062 1-855-242-0802 www.aetnabetterhealth.com/louisiana



FAX

To: All Aetna Better Health of Louisiana Out of State

Providers

Date: January 16, 2020

Notification: Changes to Out of State Hospital Reimbursement

Aetna Better Health of Louisiana is writing to inform you of a change to our Out of State (OOS) hospital payment structure. Effective March 1, 2020, Aetna Better Health of Louisiana will reimburse out of state outpatient hospital services not otherwise reimbursed on a fee schedule or via Single Case Agreement (SCA) at 31.04% of covered services in accordance with the Louisiana Hospital Services Provider Manual.

Outpatient Hospital Ambulatory Surgery is defined as outpatient surgeries that are paid based on grouping rates and must be billed with revenue code 490 (ambulatory surgery care) and the appropriate procedure code.

Outpatient Hospital Services, sometimes called ambulatory care, are defined as medical care or treatment that does not require an overnight stay in a hospital or medical facility.

The goal of Aetna Better Health of Louisiana is to ensure alignment with the Louisiana Department of Health (LDH) and that regulatory standards are met.

Any questions or concerns, please contact Aetna Better Health of Louisiana Provider Relations by calling 1-855-242-0802, and following the prompts.

Thank you, Aetna Better Health of Louisiana