

2400 Veterans Memorial Blvd., Suite 200
Kenner, LA 70062
1-855-242-0802
www.aetnabetterhealth.com/louisiana



Primary Care Provider (PCP) Change Request Form

Please fill out the information below for each patient that needs to have a PCP changed and email to AetnaBetterHealth-LA-MemberServices@aetna.com or fax to 1-855-853-4936. We will make the changes by the end of the next business day. If you have any questions, please contact Member Services at 1-855-242-0802 during normal business hours.

Member Name	Member ID
Member Signature	Date
Member Birthdate	New PCP Name
New PCP Phone Number	New PCP NPI #

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