

September 2021

**OVERVIEW:**

Aetna Better Health of Louisiana (ABHLA) is sharing the following bulletin from the Louisiana Department of Health (LDH), released 9/16/2021:

“Due to the impact Hurricane Ida has caused for our providers, LDH is allowing a 90-day extension to providers whose credentialing expires this month that are in the presidential declaration parishes. The presidential declaration parishes are: Ascension, Assumption, East Baton Rouge, East Feliciana, Iberia, Iberville, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, Pointe Coupee, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Martin, St. Mary, St. Tammany, Tangipahoa, Terrebonne, Washington, West Baton Rouge and West Feliciana.”

**Questions and Support:**

For questions, please contact [LAProvider@AETNA.com](mailto:LAProvider@AETNA.com) or call 1-855-242-0802 and follow the prompts.