

## Provider Quality Monitoring Tool Training

At the recommendation of Louisiana Department of Health, the five Managed Care Organizations (MCOs), have developed an updated and standardized Provider Quality Monitoring Tool. This unified approach will ensure elements required from providers are universal among the MCOs. It is vital for providers to be informed of the updates and revisions made in the Provider Quality Monitoring Tool. To ensure this, all MCOs will be offering training sessions based on specific provider types. During the training sessions you will have the opportunity to ask questions about the updates and revisions. Although the training sessions will be offered by different MCOs, the information provided will be applicable to all MCOs. You do not have to be contracted with the hosting MCO to attend the training.

The following is a list of the dates and times the sessions will be offered:

Date & Time	MCO	Provider Type	MCO Registration Link
January 24, 2022 12:00 pm- 2:00 pm	Aetna	ASAM/OTP	<a href="https://aetnacca.webex.com/aetnacca/k2/j.php?MTID=t82cef7018117e00dafd95c30b0578d1e">https://aetnacca.webex.com/aetnacca/k2/j.php?MTID=t82cef7018117e00dafd95c30b0578d1e</a>
January 11, 2022 1:00pm – 3:00pm	ACLA	CPST/PSR	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJMsd-Crj4vHdIXR IXawrxU4UYn2IWUVlb">https://amerihealthcaritas.zoom.us/meeting/register/tJMsd-Crj4vHdIXR IXawrxU4UYn2IWUVlb</a>
January 10, 2022 10:00a.m.- 12:00p.m.	Healthy Blue	TGH/PRTF	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f">https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f</a>
January 25, 2022 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/rt/2326435082072745473">https://attendee.gototraining.com/rt/2326435082072745473</a>
January 12, 2022	United HealthCare	Inpatient Tx Providers	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t005327c73b0f0af909a2ea6822a97f27">https://optum.webex.com/optum/k2/j.php?MTID=t005327c73b0f0af909a2ea6822a97f27</a>
February 1, 2022 12:00pm – 2:00pm	Aetna	TGH/PRTF	<a href="https://aetnacca.webex.com/aetnacca/k2/j.php?MTID=tb29dba7cf8e2748470bf134989bc1ee2">https://aetnacca.webex.com/aetnacca/k2/j.php?MTID=tb29dba7cf8e2748470bf134989bc1ee2</a>
February 8, 2022 1:00pm – 3:00pm	ACLA	CPST/PSR	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJEudOqqpDkvhTfWLFkDTfr3TvYtASPArVtg6">https://amerihealthcaritas.zoom.us/meeting/register/tJEudOqqpDkvhTfWLFkDTfr3TvYtASPArVtg6</a>
February 9, 2022 11:00a.m.- 1:00p.m.	Healthy Blue	Inpatient Tx Providers	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f">https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f</a>

February 22, 2022 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/rt/2326435082072745473">https://attendee.gototraining.com/rt/2326435082072745473</a>
February 10, 2022	United HealthCare	ASAM/OTP	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t8ad0a0c8811cff486590bfc06fa0f1b2">https://optum.webex.com/optum/k2/j.php?MTID=t8ad0a0c8811cff486590bfc06fa0f1b2</a>
March 7, 2022 12:00pm – 2:00pm	Aetna	CPST/PSR	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e577b04a14f607fb18f4139e3729f4694">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e577b04a14f607fb18f4139e3729f4694</a>
March 22, 2022 12:00pm – 2:00pm	ACLA	Inpatient Tx Providers	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJcrc-mopzMvG9O0Folc8nnsxFdX46mEuMlz">https://amerihealthcaritas.zoom.us/meeting/register/tJcrc-mopzMvG9O0Folc8nnsxFdX46mEuMlz</a>
March 14, 2022 12:00p.m.- 2:00p.m.	Healthy Blue	ASAM/OTP	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f">https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f</a>
March 29, 2022 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/rt/2326435082072745473">https://attendee.gototraining.com/rt/2326435082072745473</a>
March 22, 2022	United HealthCare	TGH/PRTF	<a href="https://optum.webex.com/optum/k2/j.php?MTID=tcdb13c6e933fb225ffbd73765b6e524d">https://optum.webex.com/optum/k2/j.php?MTID=tcdb13c6e933fb225ffbd73765b6e524d</a>
April 11, 2022 12:00pm – 2:00pm	Aetna	Inpatient Tx Providers	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e12c4597741b3e33c5ebfada38d9727a7">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e12c4597741b3e33c5ebfada38d9727a7</a>
April 19, 2022 1:00pm – 3:00pm	ACLA	ASAM/OTP	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJlsc-vqjooG9E4x00S54JdP5BDFeZ6dzWz">https://amerihealthcaritas.zoom.us/meeting/register/tJlsc-vqjooG9E4x00S54JdP5BDFeZ6dzWz</a>
April 7, 2022 10:00a.m.- 12:00p.m.	Healthy Blue	TGH/PRTF	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f">https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f</a>
April 26, 2022 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/rt/2326435082072745473">https://attendee.gototraining.com/rt/2326435082072745473</a>
April 14, 2022	United HealthCare	CPST/PSR	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t1f03b524bee9c12c1d162a2dc6d8e4d0">https://optum.webex.com/optum/k2/j.php?MTID=t1f03b524bee9c12c1d162a2dc6d8e4d0</a>

May 16, 2022 12:00pm – 2:00pm	Aetna	ASAM/OTP	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e351d408747abb892034ccd14b0326d8b">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e351d408747abb892034ccd14b0326d8b</a>
May 17, 2022 12:00pm – 2:00pm	ACLA	TGH/PRTF	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJArde2uqDIsE9WWjxubeqh7U4dy8XYKLLuw">https://amerihealthcaritas.zoom.us/meeting/register/tJArde2uqDIsE9WWjxubeqh7U4dy8XYKLLuw</a>
May 17, 2022 1:00p.m.- 3:00p.m.	Healthy Blue	CPST/PSR	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f">https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f</a>
May 24, 2022 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/rt/2326435082072745473">https://attendee.gototraining.com/rt/2326435082072745473</a>
May 18, 2022	United HealthCare	Inpatient Tx Providers	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t8ae018bcdb7c56ba7ff564f5fbd71aa6">https://optum.webex.com/optum/k2/j.php?MTID=t8ae018bcdb7c56ba7ff564f5fbd71aa6</a>
June 13, 2022 12:00pm – 2:00pm	Aetna	TGH/PRTF	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=ec1badb23611e4bdfb1bfc765f10c8244">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=ec1badb23611e4bdfb1bfc765f10c8244</a>
June 7, 2022 12:00pm – 2:00pm	ACLA	CPST/PSR	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJAKcO6hqjvkGtIPmRIZ1yvx5Nouu4Bl6sLB">https://amerihealthcaritas.zoom.us/meeting/register/tJAKcO6hqjvkGtIPmRIZ1yvx5Nouu4Bl6sLB</a>
June 15, 2022 11:00a.m.- 1:00p.m.	Healthy Blue	Inpatient Tx Providers	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f">https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f</a>
June 28, 2022 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/rt/2326435082072745473">https://attendee.gototraining.com/rt/2326435082072745473</a>
June 15, 2022	United HealthCare	ASAM/OTP	<a href="https://optum.webex.com/optum/k2/j.php?MTID=tedef6c52c2596f176bb082160867450f3">https://optum.webex.com/optum/k2/j.php?MTID=tedef6c52c2596f176bb082160867450f3</a>
July 18, 2022 12:00pm – 2:00pm	Aetna	CPST/PSR	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e21eb3d803801e7ea59e5b1b640ea7b37">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e21eb3d803801e7ea59e5b1b640ea7b37</a>
July 19, 2022 1:00pm – 3:00pm	ACLA	Inpatient Tx Providers	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJ0tduCoqj8uGNW73XM_dF-Tww-hzfmA2oIM">https://amerihealthcaritas.zoom.us/meeting/register/tJ0tduCoqj8uGNW73XM_dF-Tww-hzfmA2oIM</a>

July 19, 2022 10:00a.m.- 12:00p.m.	Healthy Blue	ASAM/OTP	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f">https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f</a>
July 26, 2022 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/rt/2326435082072745473">https://attendee.gototraining.com/rt/2326435082072745473</a>
July 13, 2022	United HealthCare	TGH/PRTF	<a href="https://optum.webex.com/optum/k2/j.php?MTID=td05e16f3478d11894b35c7a4b8132613">https://optum.webex.com/optum/k2/j.php?MTID=td05e16f3478d11894b35c7a4b8132613</a>
August 15, 2022 12:00pm – 2:00pm	Aetna	Inpatient Tx Providers	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=eff0232567426b36fa40956a23e36cdd5">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=eff0232567426b36fa40956a23e36cdd5</a>
August 23, 2022 12:00pm – 2:00pm	ACLA	ASAM/OTP	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJYtdOypqTMsHNFm9dp3E-ICfAKbmVX1c7uF">https://amerihealthcaritas.zoom.us/meeting/register/tJYtdOypqTMsHNFm9dp3E-ICfAKbmVX1c7uF</a>
August 23, 2022 1:00p.m.- 3:00p.m.	Healthy Blue	TGH/PRTF	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f">https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f</a>
August 16, 2022 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/rt/2326435082072745473">https://attendee.gototraining.com/rt/2326435082072745473</a>
August 23, 2022	United HealthCare	CPST/PSR	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t65ec7d8826fd3c35e70923d3a29aaa3d">https://optum.webex.com/optum/k2/j.php?MTID=t65ec7d8826fd3c35e70923d3a29aaa3d</a>
September 19, 2022 12:00pm – 2:00pm	Aetna	ASAM/OTP	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e0c411d8f81c4189f89dd4bb890a01953">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e0c411d8f81c4189f89dd4bb890a01953</a>
September 20, 2022 12:00pm – 2:00pm	ACLA	TGH/PRTF	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJUtfu6qqTksH93Bb2jJE_PWG_CL5ch-KG9P9">https://amerihealthcaritas.zoom.us/meeting/register/tJUtfu6qqTksH93Bb2jJE_PWG_CL5ch-KG9P9</a>
September 19, 2022 12:00p.m.- 2:00p.m.	Healthy Blue	CPST/PSR	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f">https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f</a>
September 27, 2022 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and	<a href="https://attendee.gototraining.com/rt/2326435082072745473">https://attendee.gototraining.com/rt/2326435082072745473</a>

		Outpatient Tx Providers	
September 15, 2022	United HealthCare	Inpatient Tx Providers	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t65eeba9b467ca5f5b1fd1ae0a2ed3043">https://optum.webex.com/optum/k2/j.php?MTID=t65eeba9b467ca5f5b1fd1ae0a2ed3043</a>
October 17, 2022 12:00pm – 2:00pm	Aetna	TGH/PRTF	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=ee7e69193fee85bae337025197bc3d5cd">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=ee7e69193fee85bae337025197bc3d5cd</a>
October 11, 2022 1:00pm – 3:00pm	ACLA	CPST/PSR	<a href="https://amerihealthcaritas.zoom.us/join/register/tJEsfumqqTguG93gTTrjG1EGPlXugAZQEvIU">https://amerihealthcaritas.zoom.us/join/register/tJEsfumqqTguG93gTTrjG1EGPlXugAZQEvIU</a>
October 11, 2022 2:00p.m.-4:00p.m.	Healthy Blue	Inpatient Tx Providers	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f">https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f</a>
October 25, 2022 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/rt/2326435082072745473">https://attendee.gototraining.com/rt/2326435082072745473</a>
October 19, 2022	United HealthCare	ASAM/OTP	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t4b3928fc7bead78947e2f172b2e0d821">https://optum.webex.com/optum/k2/j.php?MTID=t4b3928fc7bead78947e2f172b2e0d821</a>
November 21, 2022 12:00pm – 2:00pm	Aetna	CPST/PSR	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e453a644f1db930edf35f4b2d08fc59d0">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e453a644f1db930edf35f4b2d08fc59d0</a>
November 15, 2022 12:00pm – 2:00pm	ACLA	Inpatient Tx Providers	<a href="https://amerihealthcaritas.zoom.us/join/register/tJlscOyuqzoiH9DQb50JmkeS4FpnK6pfhnp">https://amerihealthcaritas.zoom.us/join/register/tJlscOyuqzoiH9DQb50JmkeS4FpnK6pfhnp</a>
November 9, 2022 11:00a.m. - 1:00p.m.	Healthy Blue	ASAM/OTP	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f">https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f</a>
November 15,2022 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/rt/2326435082072745473">https://attendee.gototraining.com/rt/2326435082072745473</a>
November 10, 2022	United HealthCare	TGH/PRTF	<a href="https://optum.webex.com/optum/k2/j.php?MTID=taff9cc98707a9a11bc48d03462582887">https://optum.webex.com/optum/k2/j.php?MTID=taff9cc98707a9a11bc48d03462582887</a>

December 12, 2022 12:00pm – 2:00pm	Aetna	Inpatient Tx Providers	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=efccf89a48ffaa1bda2b3aeb73db51d5b">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=efccf89a48ffaa1bda2b3aeb73db51d5b</a>
December 6, 2022 12:00pm – 2:00pm	ACLA	ASAM/OTP	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJArc-itqzotHNdXWYzKndetAhZfltDZhK7t">https://amerihealthcaritas.zoom.us/meeting/register/tJArc-itqzotHNdXWYzKndetAhZfltDZhK7t</a>
December 5, 2022 10:00a.m.- 12:00p.m.	Healthy Blue	TGH/PRTF	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f">https://anthem.webex.com/anthem/onstage/g.php?PRID=63b05bfa873c107a49180bf01f15105f</a>
December 13, 2022 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/rt/2326435082072745473">https://attendee.gototraining.com/rt/2326435082072745473</a>
December 2022	United HealthCare	CPST/PSR	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t93fcee8cbc2cfe7e5d4d1b3e41623111">https://optum.webex.com/optum/k2/j.php?MTID=t93fcee8cbc2cfe7e5d4d1b3e41623111</a>