

#### OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health's (LDH) Medicaid Services Manual, and would like to remind providers to refer to these manuals when submitting claims. If the manual requires additional guidance impacting reimbursement, the details will be outlined by ABHLA in the Provider Manual or in a supporting reimbursement policy.

Effective 5/8/2022 Aetna Better Health will enforce Peer Support Service Policy 7000.13 which covers the following:

- Aetna Better Health Responsibilities
- Medical Director Reviewer Responsibilities
- Prior Authorization Requirements for Peer Support
- Medical Necessity Criteria
- Operating Protocol
  - Systems
  - Measurement
  - Reporting
- Inter-Intra-Dependencies
  - Internal
  - External

Please note that providers may see reimbursement impacted if not aligned to the Louisiana Department of Health's Medicaid services manual within 30 days of the date of this reminder notification.

#### Questions and Support:

For questions, please contact [LAProvider@AETNA.com](mailto:LAProvider@AETNA.com) or call 1-855-242-0802 and follow the prompts.