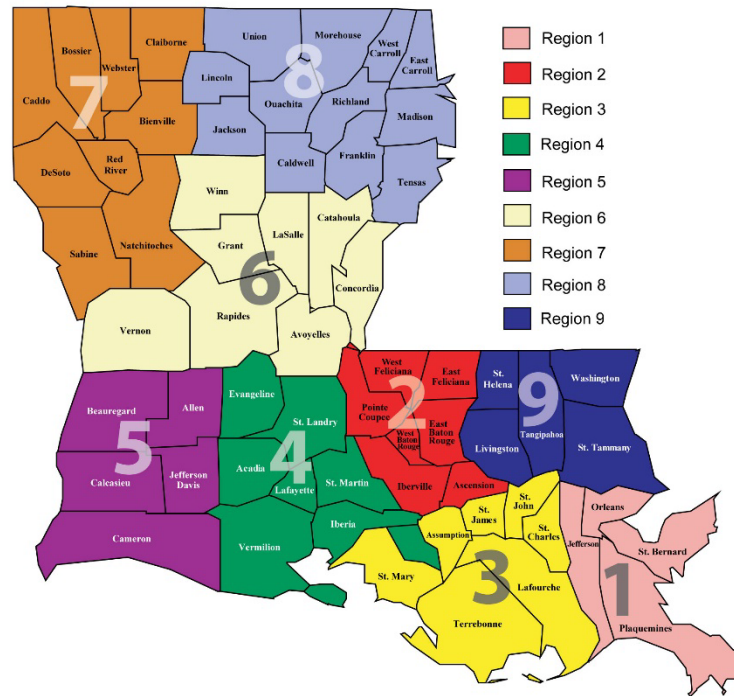


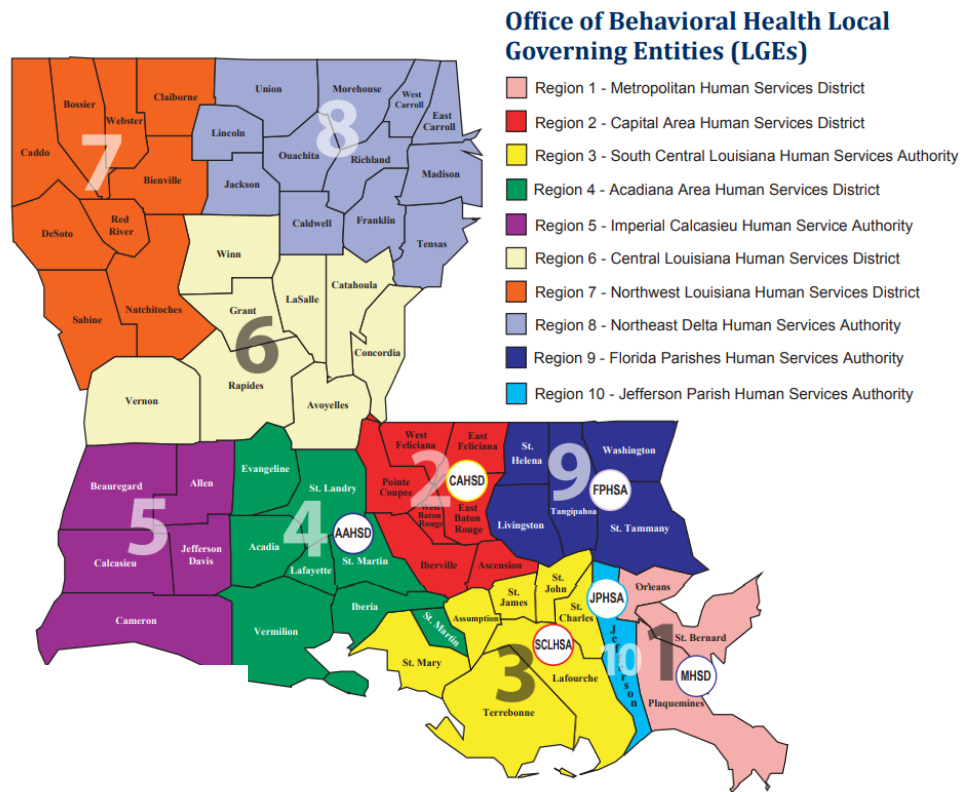
Aetna Better Health of Louisiana Provider Relations

Physical Health Provider Relations Representatives and Regions:



Contact Info	Region	Parishes	Provider Groups
Keiwana Hymel HymelK@aetna.com 504-264-8445	1	Orleans, Jefferson, St. Bernard, Plaquemines	Tulane LCMC
Nechelle Keller KellerN2@aetna.com 225-496-1035	2 6	Ascension, East Baton Rouge, West Baton Rouge, East Feliciana, West Feliciana, Pointe Coupee, Iberville Avoyelles, Rapides, Vernon, Grant, Winn, LaSalle, Catahoula, Concordia, Allen, Beauregard	FMOL HCA
Kristen Hollier HollierK@aetna.com 337-458-6963	4 5	St. Landry, Evangeline, Acadia, Lafayette, St. Martin, Iberia, Vermillion, Beauregard, Allen, Calcasieu, Jefferson Davis, Cameron	Verity
Whitney Walker WalkerW@aetna.com 318-540-4017	3 7	Assumption, Terrebonne, Lafourche, St. Charles, St. John, St. James, St. Mary, Sabine, Natchitoches, DeSoto, Red River, Caddo, Bossier, Webster, Claiborne, Bienville	Willis Knighton
Tonya Nelson NelsonT1@aetna.com 318-314-4037	8	Tensas, Franklin, Caldwell, Jackson, Lincoln, Union, Ouachita, Richland, Madison, East Carroll, West Carroll, Morehouse	HealthLink
Elizabeth Oubre OubreE@aetna.com 985-645-1550	9	St. Tammany, Tangipahoa, Washington, St. Helena, Livingston	North Oaks

Behavioral Health Provider Relations Representatives and Regions:



Contact Info	Region	Parishes
Krystal Brown Caulfield BrownK40@aetna.com 504-289-5825	1	Orleans, St. Bernard, Plaquemines
	6	Avoyelles, Rapides, Vernon, Grant, Winn, LaSalle, Catahoula, Concordia
	8	Tensas, Franklin, Caldwell, Jackson, Lincoln, Union, Ouachita, Richland, Madison, East Carroll, West Carroll, Morehouse
	9	St. Tammany, Tangipahoa, Washington, St. Helena, Livingston
	10	Jefferson
Shalonda Schiele SchieleS@aetna.com 318-758-0289	2	Ascension, East Baton Rouge, West Baton Rouge, East Feliciana, West Feliciana, Point Coupee, Iberville
	3	Assumption, Terrebonne, Lafourche, St. Charles, St. John, St. James, St. Mary
	4	St. Landry, Evangeline, Acadia, Lafayette, St. Martin, Iberia, Vermillion
	5	Beauregard, Allen, Jefferson Davis, Calcasieu, Cameron
	7	Sabine, Natchitoches, DeSoto, Red River, Caddo, Bossier, Webster, Claiborne, Bienville

Name	Phone Number	Email	Provider Groups
Kellie Hebert, Claims Educator	985-348-5763	HebertK@aetna.com	Ochsner Health System, Claims State Complaints
Tiffanie Lemonds, Sr. Manager	225-348-3808	LemondsT@aetna.com	State Complaints
Courtney Lewis, LD Director	225-326-4840	LewisC8@aetna.com	State Complaints