

Aetna Better Health® of Michigan  
1333 Gratiot Avenue, Suite 400  
Detroit, MI 48221



## Provider Bulletin No 152

December 1, 2017

### Aetna Better Health of Michigan

Medical Records and Claims Review

Dear Provider:

Aetna Better Health of Michigan regularly reviews and analyzes claims handling practices to identify opportunities for improvement. To that end, we are pleased to announce that as of **January 1, 2018**, we are working with Cotiviti Healthcare (Cotiviti) to assist us with provider claim reviews and reimbursement review practices. Cotiviti performs reviews of medical records for services rendered and conducts post payment reviews of medical claims.

Starting on January 1, 2018, you may receive communication from Cotiviti requesting additional information pertaining to our reviews.

Any questions or concerns, please contact Aetna Better Health of Michigan, Provider Relations by calling **1-855-676-5772**, and selecting **option 2** then **option 6**.

Thank you,

Aetna Better Health of Michigan