

**Aetna Better Health® of Michigan**  
1333 Gratiot, Suite 400  
Detroit, MI 48207



To: All Providers  
From: Donna West, Director Provider Relations  
Date: March 22, 2017  
Re: **URGENT AUTHORIZATION REQUESTS**

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Aetna Better Health of Michigan is pleased to announce that we will have a dedicated fax line for URGENT requests. If services are required in less than 48 hours due to medically urgent conditions, please fax your request to **1-844-241-2495**.

Our Utilization Management department is also available Monday through Friday 8am to 5pm, to speak to a representative regarding an urgent request. For our Premier Plan (Medicare-Medicaid) please call 1-855-676-5772 and for our Medicaid Plan please call 1-866-874-2567.