

**Aetna Better Health® Premier Plan
(Medicare-Medicaid Plan)**

7400 W. Campus Road, MC F494
New Albany, OH 43054



Dear Provider,

Effective August 1, 2024, Aetna Better Health Premier Plan members will no longer receive non emergent medical transportation from Medical Transportation Management. All non-emergent transportation for Aetna Better Health Premier Plan members should be scheduled through new non-emergent medical transportation vendor Access2Care.

To schedule transportation on behalf of a member please contact Access2Care at 844-549-8347 or contact Aetna member services 866-600-2139 for assistance. As always, do not hesitate to contact your Aetna Better Health Premier Plan Provider Relations Representative with any questions or comments.

Thank you for your valued partnership in caring for our Aetna Better Health Members.

Sincerely,

Provider Services

Aetna Better Health Premier Plan

Phone: 855-676-5772