



Aetna Better Health® of Michigan

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June 29, 2026

Provider Notice: SEC PCP

We're enhancing SEC PCP on the Panel Roster through Availity

Effective September 2, 2026, Aetna Better Health® is bringing to you additional functionality within Availity. The enhancement to the Availity system will allow you to pull the panel roster with SEC (secondary pcp) information.

Benefits of Enhancement

Currently providers can look up the primary PCP under the panel roster payer spaces.

The enhancement to the Panel Roster application within payer spaces applications in Availity. Some clinics/sites are loaded with a PCP Type SEC which is currently not returned in Availity.

We are going to update the panel roster to display the SEC as well.

Applications Resources **1** News and Announcements **4** Sort By A-Z

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| <p>♥ Fee Schedule Lookup</p> | <p>♥ Medicaid Appeal and Grievance Status Appeals submitted outside of the Claim Status Inquiry Tool and all Grievances</p> | <p>♥ Medicaid Appeals Submit single or bulk appeal</p> |
| <p>♥ Medicaid Business Intelligence Reports</p> | <p>♥ Medicaid Case Management(Dynamo) Case Management(Dynamo)</p> | <p>♥ Medicaid Claim Submission-Office Ally Visit the Resources tab for instructions to Register with Office Ally</p> |
| <p>♥ Medicaid Clear Claim Clear Claim</p> | <p>♥ Medicaid Contact Us Contact Us through Availity Messaging</p> | <p>♥ Medicaid Grievance Submit a grievance to Aetna Medicaid</p> |
| <p>♥ Medicaid Panel Roster Panel Roster</p> | <p>♥ Medicaid Provider Deliverable Manager Provider Deliverable Manager</p> | <p>♥ Medicaid Provider Intake Provider Intake</p> |

Panel Roster Feedback

* Select Organization | * Select Program

* Select a TaxID | * Select a NPI | * Select a Provider QNXT ID

* = Required Field

If you have questions or concerns about members PCP/SEC, please contact:
 Claims Inquiry Claims Research Dept.
 1-866-316-3784 (TTY: 711)