



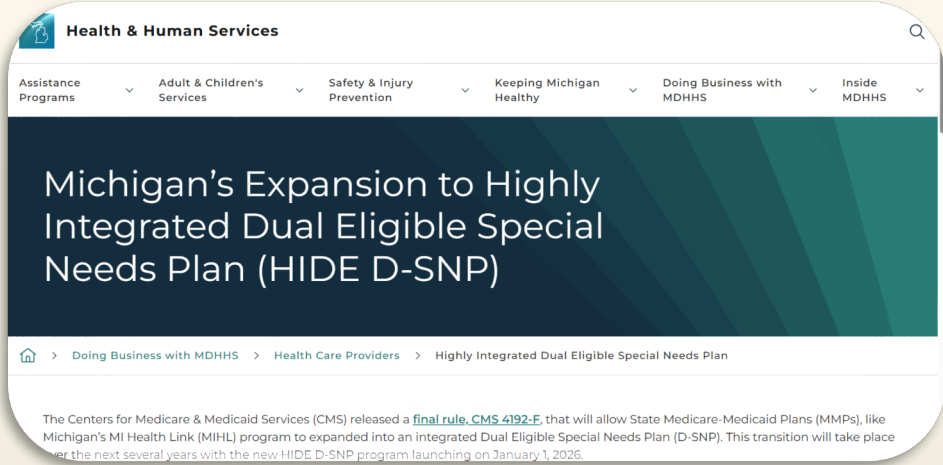
Required LTSS Trainings

Aetna Medicare HIDE (HMO D-SNP)
2026

Introduction into HIDE D-SNP

As a network provider, you enjoy a lot of benefits, from ongoing support and training to timely claims processing and competitive compensation. Together, we can improve health care access and quality in Michigan.

Click the image to the right to learn more about Michigan's Expansion HIDE D-SNP.



Click the image to the left for the Introduction into our Aetna Medicare HIDE (HMO D-SNP).

[ATTESTATION FORM](#)



You can follow along with the [pre-recorded orientation](#).

Critical Incidents

Critical Incident is an occurrence involving the care, supervision, or actions involving a Member that is adverse in nature or has the potential to have an adverse impact on the health, safety, and welfare of the Member or others. Critical incidents also include situations occurring with staff or individuals or affecting the operations of a facility/institution/school.

Click the image for the self guided training.

[ATTESTATION FORM](#)



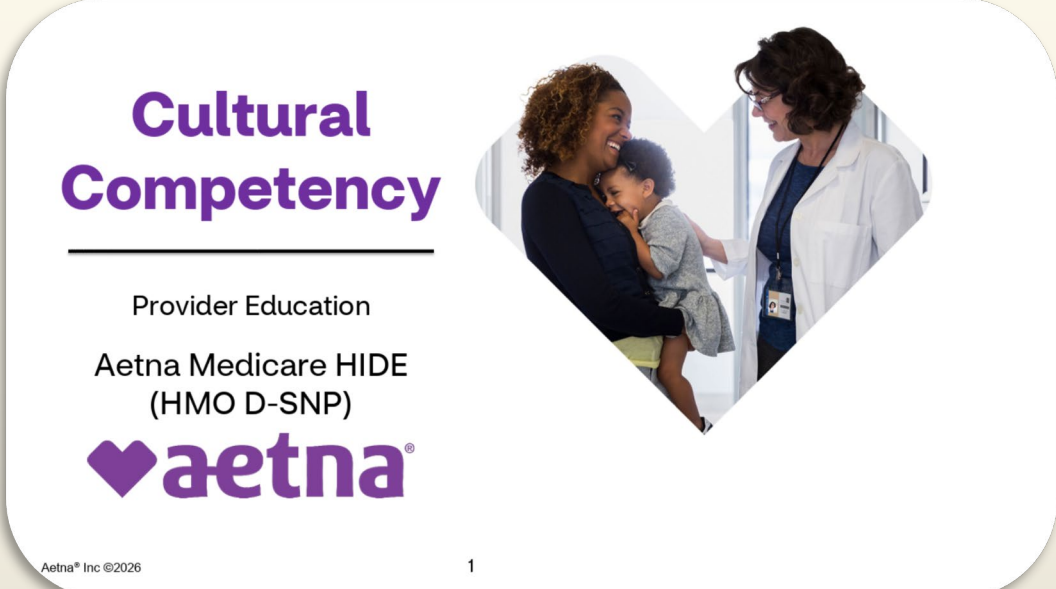
Cultural Competency

Aetna providers can effectively and respectfully bridge differences between one's own culture and the culture of others. In this way, patients feel like they have been understood and that their beliefs, values, and behaviors are considered.

Click the image for the self guided training.

And watch [“How Effective Healthcare Communication Contributes to Health Equity”](#) on YouTube.



[ATTESTATION FORM](#)



Cultural Competency

Provider Education

Aetna Medicare HIDE
(HMO D-SNP)



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Disability Awareness



Advance Your Career in Direct Care Worker

Are you ready to make a meaningful difference in the lives of others? Consider the opportunities within Direct Care Work with our FREE, training designed specifically for you!

Join Disability Network Wayne County Detroit, a team dedicated to strengthening Michigan's Direct Care Workforce through innovative training, resources and advocacy. Whether you're just starting out or looking to enhance your skills, our programs are tailored to help you succeed!

Free Caregiver Training Available

When: Every Thursday
Time: 6:00 pm ET
Sessions: 8 weeks

For more information, call 313 923 1655

Example of Wayne county training

[ATTESTATION FORM](#)



About Us

At Disability Network Michigan (DNM), we're passionate about what we do. As a network, we serve as advocates for inclusion and accessibility throughout Michigan. For us, advocacy is about removing barriers; whether those barriers stand in the way of progress, physically deny access or in the way of thinking about persons with disabilities.

We are dedicated to helping persons with disabilities achieve full participation in their community and life and remain self-sufficient. For you, this means access to the 15 Centers For Independent Living (CILs) serving the entire state; **your** CIL in **your** community.

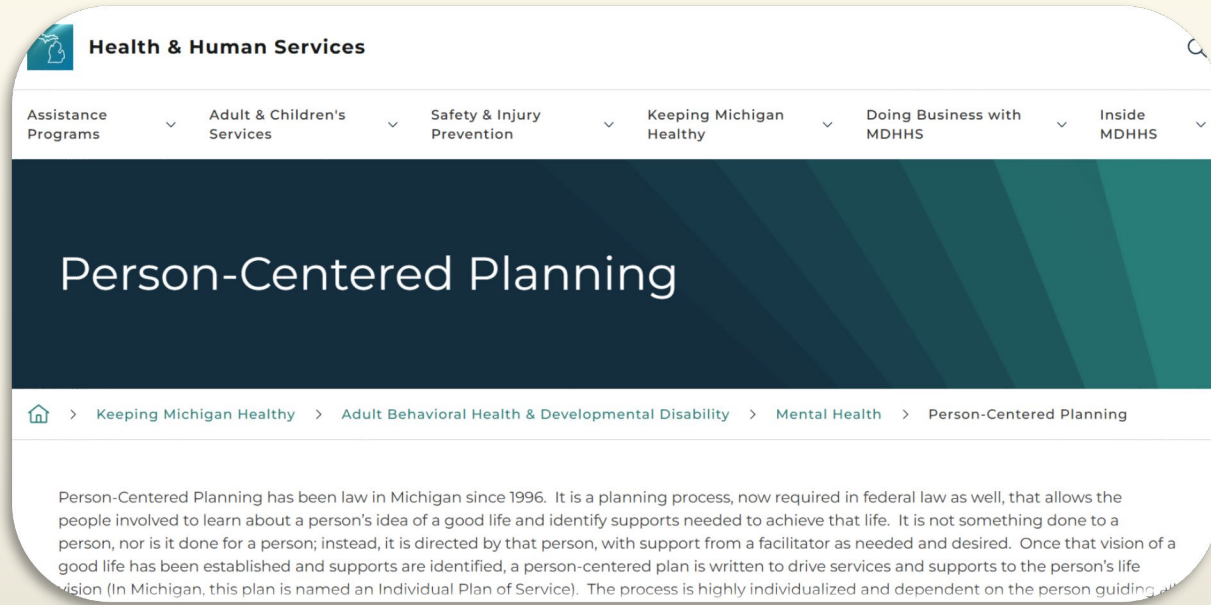
As the network for accessibility resources, information and advocacy — **We are YOUR statewide network.**

Aetna Medicare HIDE (HMO D-SNP) recommends utilizing the “Caregiver Support Services Training Course” offered by [Disability Network Michigan \(DNM\)](#).

[Click here to find your Center for Independent Living \(CIL\)](#) once you are on your county, you can find training resources.



Person-Centered Planning



“Person-Centered Planning works for the people served by the behavioral health system, the providers of that system and the community at large. The larger outcome of Person-Centered Planning is that people served maintain or gain a substantial level of functioning by increasing autonomy, productivity, and community integration. Community Mental Health Providers work with their communities to improve relationships and promote inclusion for the populations served. Person-Centered Planning supports individuals to creatively use cost-effective community resources and neighborhood solutions to achieve the dreams of people who receive services through the Behavioral Health System.”

-Michigan Department of Health and Human Services website on Person-Centered Planning

Click the above image to access MDHHS resource, information, and tools on ‘Person-Centered Planning.’

[ATTESTATION FORM](#)

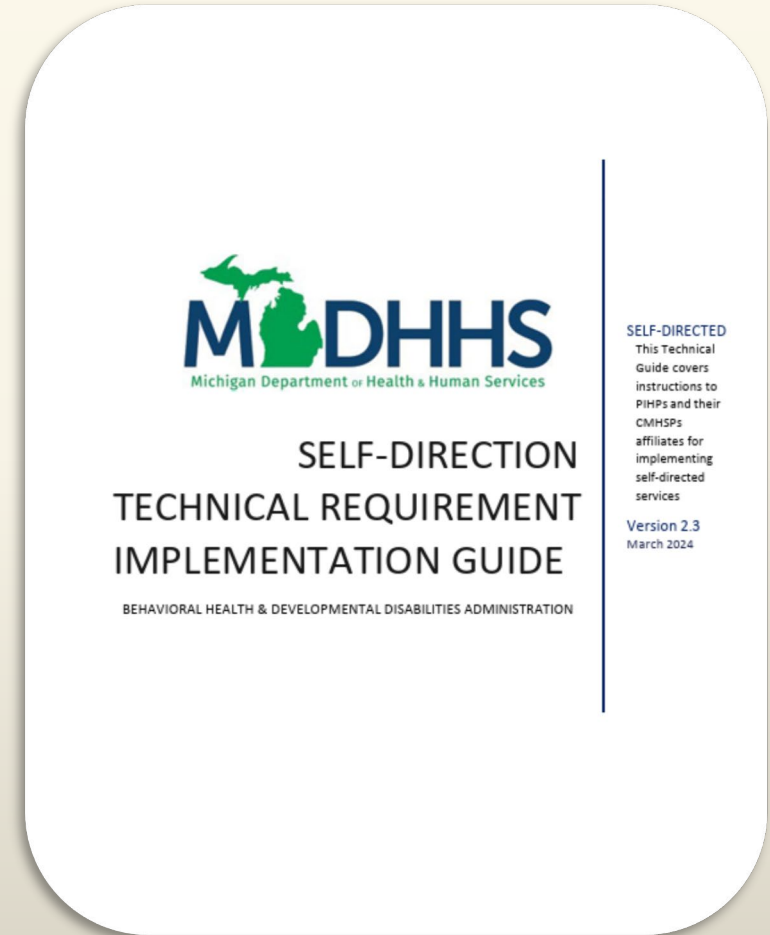
Self-Directed Care

In a self-directed arrangement, the individual is the employer, and only the employer may determine additional training requirements or qualifications for their employees. The PIHP/CMHSP may not mandate any additional training or provider qualifications to those listed below. Individuals who direct their services cannot hire or contract with their legally responsible individuals (the individual's spouse, conservator, etc.) or with their legal guardian.

Click the image to the right to review the 'Self-Directed Guide.'

Please note: This guide is under review. You may also access resources here.

[ATTESTATION FORM](#)



Attestations

Click the image to below to access the attestation for the following:

- Introduction into HIDE DSNP
- Cultural Competency
- Disability Awareness
- Person-Centered Planning
- Self-Directed Care

Attestation of Training Completion for Aetna Medicare HIDE (HMO D-SNP) for Par-Providers

Are you an LTSS provider? Yes No

Please use form below to note that date and the training was completed by you or your organization.

Type of Training	Date of Completion	Organization or Person who Completed
Introduction into HIDE DSNP		
Disability Awareness		

Note: The [Critical Incident](#) training has a separate attestation form.

Contact Us

Once trainings are complete, please email COEProviderServices@aetna.com. We will note that you or your organization has completed the training.

Questions? Just reach out to us.

Phone:

1-855-676-5772 (TTY: 711) (M-F, 8AM to 5PM, EST)

Mail:

Aetna Medicare HIDE (HMO D-SNP)

P.O. Box 818051

Cleveland, OH 44181-8051

**Thank
you**

