

Aetna Better Health® of Michigan
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Provider Bulletin No 202

AETNA BETTER HEALTH® OF MICHIGAN

TO: Providers
FROM: Provider Experience Team
DATE: February 11, 2022
SUBJECT: Aetna Better Health of Michigan Member Support in Pandemic

Dear Provider,

See the attached flyer for, A Message from Aetna Better Health of Michigan Member Support in Pandemic.

A Message from Aetna Better Health of Michigan



During a pandemic, healthcare providers are called on like never before – working endless hours, putting their lives and the lives of their families at risk. There’s no way we can fully express our thanks and gratitude.

Here at Aetna Better Health of Michigan, we have been working to support communities affected by the virus. As a trusted partner, member care is our highest priority, even in a pandemic.

When a member or patient comes into your office for COVID-related services such as testing or vaccination, there is an opportunity to also promote preventative services, focusing on:

- Well-Care Visits
- Childhood Immunization Status
- Lead Screening in Children
- Evaluation for Signs of Depression
- Medication Management
- Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents
- Prenatal and Postpartum Visits
- Chronic Condition Management



Mental Health Matters

COVID visits are an opportunity to evaluate and assess symptoms of depression and recommend referrals as necessary



Identify Gaps in Member Care

Use COVID visits to identify necessary screenings and follow-ups for well-child appointments



Decreased Developmental Screening Due to Pandemic

Utilize scheduled COVID office visits to promote subsequent wellness appointments



Commitment to Populations We Serve

Regular preventative screenings can be coupled with COVID-related visits to improve patient health outcomes



Staying Active and Eating Right

Promote a healthy lifestyle through physical activity, counseling for nutrition, and calculation of BMI with literature and handouts during scheduled COVID visits

Healthier Happens Together!

Dr. Jacqueline Simmons
Chief Medical Officer

Dante' Gray
Lead Director, Quality Management

Aetna Better Health of Michigan