

Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
ISSUE #021: Aetna has identified an issue with H0015, 90834, H0006, H2019, H2020, H2036 and T1002 scoring to an incorrect contract causing service to pay "0." Configuration has been corrected and impacted claims are being re-processed.	8/15/2023	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	8/24/2023	10/31/2023	COMPLETE
ISSUE #022: Aetna has identified an issue with H0005 denying inaccurately for specific provider specialties 542, 543, and 54A due to incorrect fee schedule logic. Configuration has been corrected and impacted claims are being re-processed.	8/18/2023	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	9/1/2023	11/3/2023	COMPLETE
ISSUE #024: Aetna has identified an issue with high dollar inpatient claims causing potential underpayment due to outlier calculation. Correction currently in process and all affected claims will be re-processed.	8/21/2023	01-Hospital (Inpatient); 02-Psychiatric Hospital	9/14/2023	10/10/2023	COMPLETE

Updated: 11/9/2023

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<p>ISSUE #025: Aetna has identified an issue with professional outpatient hospital services ("99" series codes) being denied in error as non-covered. Configuration has been corrected and all claims are being re-processed.</p>	<p>8/30/2023</p>	<p>20-Physician/osteopath, individual; 21-Professional Medical Group; 24-Physician Assistant</p>	<p>9/25/2023</p>	<p>11/30/2023</p>	<p>OPEN</p>
<p>ISSUE #027: Aetna has identified issues with "H" series codes (H0006, H0036, H2017 and H2019) denying in error as "provider ineligible to render services" with certain modifier combinations. Configuration has been corrected to rectify modifier rules for "H" codes and all claims are being re-processed.</p>	<p>10/6/2023</p>	<p>84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program</p>	<p>10/26/2023</p>	<p>12/6/2023</p>	<p>OPEN</p>

Updated: 11/9/2023

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