

How to request a *Member Handbook, Provider and Pharmacy Directory and List of Covered Drugs (Formulary)*

Member Handbook

The *Member Handbook* tells you about your coverage for the time you are enrolled with Aetna Better Health[®] of Ohio. It explains health care services, behavioral health coverage, prescription drug coverage, and long-term services and supports.

Provider and Pharmacy Directory

The *Provider and Pharmacy Directory* lists the providers and pharmacies in the Aetna Better Health of Ohio network. As a member of our plan, you must use network providers to get covered services. There are some exceptions. See your *Member Handbook* for details.

List of Covered Drugs (Formulary)

The *List of Covered Drugs (Formulary)* lists the covered drugs available to our members at pharmacies in the Aetna Better Health of Ohio network. As a member of our plan, you must use network pharmacies. However there are some exceptions. See your *Member Handbook* for details.

Available October 15

The *Member Handbook, Provider and Pharmacy Directory and List of Covered Drugs (Formulary)* will be available October 15. To request or view your copies:

- Call **1-855-364-0974 (TTY: 711)**, 24 hours a day, 7 days a week
- Visit **AetnaBetterHealth.com/Ohio**

For questions about your benefits, network providers or formulary, call **1-855-364-0974 (TTY: 711)**, 24 hours a day, 7 days a week or visit **AetnaBetterHealth.com/Ohio**.

Aetna Better Health of Ohio is a health plan that contracts with both Medicare and Ohio Medicaid to provide benefits of both programs to enrollees.

ATTENTION: If you speak Spanish or Somali, language assistance services, free of charge, are available to you. Call **1-855-364-0974 (TTY: 711)**, 24 hours a day, 7 days a week. The call is free.

ATENCIÓN: Si habla español o somalí, tiene a su disposición servicios de idiomas gratuitos. Llame al **1-855-364-0974 (TTY: 711)**, las 24 horas del día, los 7 días de la semana. Esta llamada es gratuita.

FIIRI: Haddii aad ku hadasho Isbaanish ama Soomaali, adeegyada lluqadda, oo bilaash ah, ayaa lagu heli karaa adiga. Wac **1-855-364-0974 (TTY: 711)**, 24 saacadood maalintii, 7 maalmood todobaadkii. Wicitaanku waa bilaash.