

Durable Medical Equipment (DME) reimbursement updates

Date: September 2025

To: DME provider partners

From: Aetna Better Health® of Oklahoma Provider Relations

Dear Provider Partners,

To align with OHCA policy, Aetna Better Health is implementing the following updates for manually priced DME items, **effective October 16, 2025.**

Key updates:

Proof of delivery required

- Providers must submit proof of delivery in accordance with CMS guidelines

3% budget reduction

- A 3% reduction will be applied to all manually priced DME items, excluding Complex Rehab Technology (CRT) equipment

Shipping cost reimbursement

- Shipping costs will be reimbursed only for custom items when listed on an attached invoice
Note: Aetna Better Health will only reimburse shipping costs for custom items.

No HCA-50 required

- The OHCA HCA-50 pricing checklist is not required for submission

CRT billing enforcement

- Only authorized CRT suppliers may bill for CRT equipment, according to OHCA Policy 317:30-5-210. Claims submitted by other provider types will be recouped.

Reminders

If you are submitting your credentialing application, providers must also attest to its accuracy. Without that attestation, the application won't be finalized.

The 2025 HEDIS manual is now available. You can explore the latest quality measures on our website.

For questions call the provider services team toll free at: **1-844-365-4385**

ABHOKProviderEngagement@Aetna.com

This provider update has been sent to:

Provider type(s) -

DME

Line of business:

SoonerSelect

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For questions, please contact Provider Services at **1-844-365-4385 (TTY: 711)** or email [**ABHOKProviderEngagement@aetna.com**](mailto:ABHOKProviderEngagement@aetna.com).

Thank you for your continued partnership.

Sincerely,



**Aetna Better Health[®]
of Oklahoma**