



Aetna Better Health[®]
of Oklahoma

Aetna Better Health[®] of Oklahoma
777 NE 63rd Street, Suite 100
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Updates to our payment schedule

Dear provider partner,

We are improving our payment process to make it simpler and more consistent for all providers.

What's changing

Before:

- FQHCs received payments every day.
- All other providers received payments on Monday, Wednesday, and Friday.

Now:

- All providers will receive payments every day.
- Each daily payment will include claims processed in the last 24 hours.

Why we are making this change

- Faster, more consistent payments.
- Claims to follow one standard schedule for all providers.
- It helps us create a more efficient and predictable process for everyone.

We expect to begin daily payments mid-April.

Thank you for your partnership and for caring for the communities we serve.

Questions?

Contact the Provider Engagement team at: **1-844-365-4385** or by email at **ABHOKProviderEngagement@Aetna.com**

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Better health highlights

Open enrollment is May 1–June 12, 2026

Open enrollment is coming soon. This is a key time for members to choose the coverage that fits their needs. If you have questions, reach out — we're here to support.

New universal roster now available for credentialing

Our updated roster template is ready to use. It makes credentialing easier across health plans and helps keep provider information current and accurate. Using this roster helps reduce delays and supports faster updates for your practice.

Access the roster [here](#).

AI/AN members can choose to opt in

Members who are American Indian or Alaskan Native can opt in to SoonerSelect and choose a health plan. If you serve AI/AN members, we can help answer questions and connect them to services that support their health and well-being.