

Aetna Better Health® Kids
Attn: Member Services
PO Box 818047
Cleveland, OH 44181-8047



June 20, 2025

Aetna Better Health® Kids

We're enhancing claim submission capabilities through Availity

Continuing our commitment to innovation and provider experience, Aetna Better Health® Kids (ABH) will offer a new channel for providers to submit claims and attachments using the Availity portal.

Effective July 28, 2025, Aetna Better Health® Kids is expanding functionality of the existing Availity system to allow providers the to submit electronic claims via both direct data entry portal as well as batch submissions thereby elevating the overall service experience to our network providers.

What are the benefits of this change?

The change is directed toward offering providers an additional avenue for submitting electronic claims to ABH. Additionally, this mechanism will offer providers the ability to utilize the native capabilities offered by the Availity platform.

The choice to switch to Availity for claim submissions will be at the discretion of providers. Current channels for claim submission will continue to exist at the same levels of service.

Please feel free to contact us if you have any questions or would like to discuss this system migration in greater detail.

Sincerely,

Aetna Better Health® Kids