

Aetna Better Health® of Pennsylvania
2000 Market Street Ste. 850
Philadelphia PA 19103



January 30, 2019

AETNA BETTER HEALTH® OF PENNSYLVANIA **AETNA BETTER HEALTH® KIDS**

Using the Correct Claims and Appeals Mailing Addresses

Dear Aetna Better Health Provider:

We would like to remind all providers of the correct mailing addresses and fax numbers for claims and provider appeals. To avoid processing delays, please check your records to ensure you are only using the addresses below.

Claims and Corrected Claims

Claims and Corrected Claims should be mailed to the following. All submission to the claims department must include a claim form.

Aetna Better Health of Pennsylvania
Attn: Claims
PO Box 62198
Phoenix, AZ 85082-2198

Provider Appeals

Provider Appeals should be mailed or faxed to the following. All appeals must include a letter or [appeal form](#) describing the reason for the appeal.

Aetna Better Health of Pennsylvania
Attn: Appeals Dept.
2000 Market St., Suite 850
Philadelphia, PA 19103

Fax: 1-860-754-1757

Questions?

Please contact our Provider Relations department at **1-866-638-1232 5** with any questions regarding assessment coding. Thank you for the quality care you give our members.