

June 14, 2018

**AETNA BETTER HEALTH OF PENNSYLVANIA**  
**AETNA BETTER HEALTH KIDS**

**Invalid 835s released for payments for some checks dated June 12, 2018**

Dear Aetna Better Health Provider,

Your practice may be affected by Invalid 835s that were released to a limited number of providers from our June 8<sup>th</sup> check run with a check date of June 12, 2018. **There is no impact to payments or paper remittance.**

We discovered that some claims are missing CLP information including Claim Status and the Claim Filing Indicator. As a result, you may not be able to post. We have quickly identified the issue and fixed the problem.

We are in the process of regenerating the file and will immediately issue duplicate 835s with the corrected CLP information for your records.

**We apologize for any inconvenience this may cause.**

For questions or concerns about provider payments, please contact Aetna Better Health of Pennsylvania Provider Relations by calling **1-866-638-1232**.

Thank you,

Provider Relations  
Aetna Better Health of Pennsylvania  
Aetna Better Health Kids