

November 15, 2018

AETNA BETTER HEALTH OF PENNSYLVANIA

Important Notice: Vaccines for Children (VFC) Flu Shot Supplies

Dear Aetna Better Health VFC Provider,

Please be advised that you should NOT turn away MA beneficiaries for flu vaccination due to any shortage or late arrival of VFC stocks.

The Pennsylvania Department of Health (DOH) has confirmed that all of the state's supply of flu vaccine has shipped to all VFC providers, with the last shipment going out on 10/19.

If Aetna Better Health of Pennsylvania providers run out of their VFC flu supply and are required to use a flu dosage from their other available stock, providers should:

- Issue the vaccination from other available stock
- Bill Aetna Better Health for the vaccine by submitting a claim, along with appropriate documentation demonstrating lack of available VFC stock to:

Aetna Better Health of Pennsylvania
Attn: Appeals Department
2000 Market Street, Suite 850
Philadelphia, PA 19103

If you have any questions about VFC flu vaccines or billing, you can contact our Provider Relations Department by calling 1-866-638-1232.

Thank you,

Drew Sheinen
Director, Network Management
Aetna Better Health of Pennsylvania