

March 31, 2022

Change in PCS prior authorization requirement

Effective May 1, 2022 Aetna Better Health of Pennsylvania will no longer authorize the S9122 code for hourly home health aide (shift care) for personal care services (PCS) for members under 21 years of age. This change aligns with the state approved use of the T1019 code for billing 15-minute increments.

Please see systems notice #SYS-2022-008 Electronic Visit Verification (EVV) Introduction of T1019 for 15-minute services on the Aetna Better Health provider website Notices page at <https://www.aetnabetterhealth.com/pennsylvania/providers/notices> under the Bulletins tab.

All new prior authorization requests for home health aide/shift care will require submission with code T1019. This will improve EVV submission and payment accuracy. In addition, this will simplify authorization requests and claims submissions. Lastly, DHS will no longer support G0156 for PH EVV PCS services. G0156 will only be used for EVV home health care services (HHCS).

You may bill using code S9122 for dates of service through 04/30/2022. Existing open authorizations for the S9122 code will be converted to T1019 and the units will also be converted from hourly to 15-minute units based off the original auth request.

If you have any questions about this notice you can contact our Provider Relations Department by calling 1-866-638-1232.

Thank you,
Provider Relations
Aetna Better Health of Pennsylvania