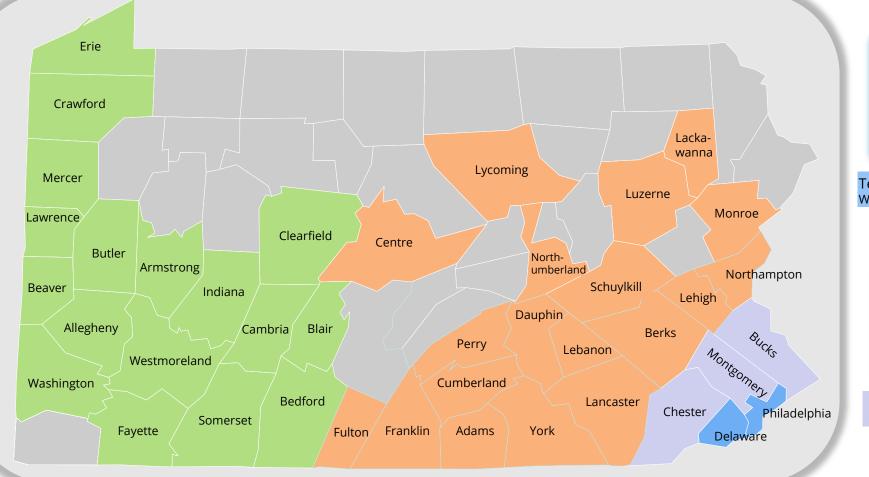


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Teri Russell- Shaw Russell-Shawt@Aetna

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Jacelyn has been with Aetna since 2003. Jacelyn has extensive experience within the commercial line of business including Senior Customer Service Representative, Correspondence Analyst and Member/Provider Appeal Analyst. In 2021, Jacelyn joined Aetna better Health Kids as a Network Relations Senior Analyst.

More about Jacelyn

Residing in Coplay, Pennsylvania, Jacelyn has five children. Jacelyn likes being in her garden, spending time with her family and traveling.



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Jacelyn Cressman

Network Relations Consultant



Teresa has more than 20 years of experience in the managed care industry, with a focus on network development, contract administration, state reporting, regulatory compliance and provider reimbursement. Teresa also has specialized and extensive knowledge of FQHC & RHC operations and overall network management.

Prior to working at Aetna Better Health of Pennsylvania, Teresa worked for several other managed care organizations in Southeastern Pennsylvania as a Senior Contract Analyst and Provider Network Account Executive.

More about Teresa

Teresa resides in Delaware County with her husband and youngest daughter. She is the current president of a mentoring group for young girls, as well as a member of the Rotary Club. Teresa holds a Master's in Health Administration/Health Education from St Joseph's University in Philadelphia. She enjoys traveling, reading, crafting and most importantly, quality time with friends and family.



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Teresa Washington Network Relations Consultant



Before joining Aetna Better Health, Teri worked in managed care for more than five years, with a focus on network contracting, program management and network adequacy development.

Teri is a graduate of St Joseph's University and holds a Master's in Healthcare Administration (MHA).

More about Teri

Teri resides in Doylestown, Pennsylvania, located in Bucks County. Teri loves the outdoors, except for the sleeping outdoors! She spends her weekends hiking and "glamping," dreaming of one day living in a beautiful cabin in Switzerland.



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Teri Russell-Shaw

Network Relations Consultant



Brady joined Aetna in 2019 in the Claims Department. In 2021, Brady transferred to the Provider Relations team. Brady is a graduate of Slippery Rock University and he is currently seeking his Masters Degree in Health Administration.

More about Brady

Brady is married and lives in Murrysville, Pennsylvania, with his wife and Goldendoodle, Charlie. As a Pittsburgh native, he is an avid Steelers, Penguins and Pirates fan.



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