



Notice Date
May 17, 2016

AETNA BETTER HEALTH®
AETNA BETTER HEALTH® KIDS

Medical Records and Claims Review

Dear Provider:

Aetna Better Health regularly reviews and analyzes claim handling practices to identify opportunities for improvement. To that end, we are pleased to announce that as of **June 1, 2016**, we are working with Cotiviti Healthcare (Cotiviti) to assist us with provider claim reviews and reimbursement review practices. Cotiviti performs reviews of medical records for services rendered and conducts post payment reviews of medical claims.

In the upcoming days or weeks you may receive a letter from Cotiviti requesting additional information pertaining to our reviews.

Questions?

If you have any questions about this review process, please call Aetna Better Health's Provider Relations Department at **1-866-638-1232**.

Sincerely,

Dwayne Parker
Director of Provider Relations
Aetna Better Health