



Action Required: TMHP Enrollment & Revalidation Deadlines for Texas Medicaid Providers

Dear Valued Provider,

As a trusted partner in delivering quality care to our members, Aetna Better Health is committed to supporting you in meeting all Texas Medicaid requirements.

As a reminder, to continue participating in our network and serving Texas Medicaid members, providers must be actively enrolled with the Texas Medicaid & Healthcare Partnership (TMHP) and complete periodic revalidation through the Provider Enrollment and Management System (PEMS).

What You Need to Know

- Enrollment & Revalidation

All providers must enroll and revalidate through TMHP's PEMS system. Revalidation is not complete until your request reaches "closed-enrolled" status.

- Revalidation Deadline Extension

Providers with revalidation due dates between December 13, 2024, and November 30, 2025, have received an automatic 180-day extension.

- Reenrollment Deadline

Providers disenrolled for failing to revalidate between November 1, 2023, and December 12, 2024, must successfully reenroll by November 30, 2025 to be eligible for retroactive enrollment adjustments.

- Retroactive Enrollment Periods

TMHP may backdate enrollment up to 365 days for providers who reenroll by the deadline, helping reduce or eliminate gaps in coverage.

- Start Early

You may begin the revalidation process 180 days before your due date. Early submission helps avoid delays and service disruptions.

- Verify Your Email

Ensure your email is verified in the Provider Information tab of your PEMS record to receive important updates.

Claims Reprocessing & Support

- **Claims Reprocessing Begins February 2025**
TMHP will reprocess denied claims due to revalidation gaps once the provider is in approved status.
- **Managed Care & LTC Claims**
Each MCO will handle claims reprocessing independently. LTC providers must rebill claims after revalidation is complete.

Helpful Resources

- TMHP PEMS Instructional Webpage: <https://www.tmhp.com>
- TMHP YouTube Channel – Revalidation Walkthroughs:
<https://www.youtube.com/@TexasMedicaidTMHP>
- TMHP Contact Center: 800-925-9126

Thank you for your continued partnership with Aetna Better Health. We appreciate your dedication to providing high-quality care to our members. If you have any questions or need assistance with the revalidation process, please don't hesitate to reach out.

Warm regards,
Aetna Better Health – Provider Relations Team