



EVV Proprietary System Operator (PSO) 2026 Onboarding Schedule

An EVV proprietary system is an approved EVV system to exchange EVV data with the EVV Aggregator that a program provider or financial management services agency may use instead of the state provided EVV System. Program providers or FMSAs must submit an electronic EVV Proprietary System Request Form to enter the PSO onboarding process.

The Texas Medicaid & Healthcare Partnership (TMHP) has published the PSO 2026 Onboarding schedule to the [TMHP EVV Proprietary Systems webpage](#).

HHSC encourages program providers and financial management services agencies (FMSAs) who wish to become a PSO to submit an electronic Proprietary System (PS) Request Form. The PS Request Form can be submitted at any time. Refer to the [Accessing the EVV Portal for Program Providers and FMSAs job aid](#) for more information.

If you previously provided a PS Request Form and have confirmed with TMHP that you are still interested in becoming a PSO, then you are not required to submit an additional form. If your submitted PS Request Form is in a “Completed” status in the EVV Portal, you will be given the opportunity to onboard next calendar year (2026). Please continue to check the status of your submitted PS Request Form in the portal. [Email the TMHP EVV PSO for questions](#).

Thank you for your valued partnership in caring for our Aetna Better Health Members.
Sincerely,

Provider Services
Aetna Better Health of Texas

CHIP
Bexar area
1-866-818-0959 (TTY: 711)
Tarrant area
1-800-245-5380 (TTY: 711)

STAR (Medicaid)
Bexar area
1-800-248-7767 (TTY: 711)
Tarrant area
1-800-306-8612 (TTY: 711)

STAR Kids
Dallas and Tarrant areas
1-844-787-5437 (TTY: 711)

Proprietary System Operator (PSO) 2026 Onboarding Schedule					
Session	Slots Available	Planning Meeting Date	ORR Start Date	Session Approval Date	Earliest Go-Live Date
2025-5: Expedited	200 program providers or FMSAs	Jan. 6, 2026	Jan. 12, 2026	Feb. 9, 2026	Mar. 15, 2026
2026-1: Expedited	100 program providers or FMSAs	Mar. 16, 2026	Mar. 30, 2026	Apr. 30, 2026	Jun. 1, 2026
2026-2: Standard	10 PS vendors	May 14, 2026	May 18, 2026	Jul. 1, 2026	Aug. 1, 2026
2026-3: Expedited	200 program providers or FMSAs	Jul. 20, 2026	Jul. 27, 2026	Aug. 25, 2026	Nov. 1, 2026
2026-4: Standard	10 PS vendors	Sept. 14, 2026	Sept. 28, 2026	Nov. 11, 2026	Dec. 15, 2026
2026-5: Expedited	200 program providers or FMSAs	Nov. 30, 2026	Dec. 7, 2026	Jan. 11, 2027	Feb. 15, 2027