



September 2025

Updates to Attendant Rates and Rate Enhancement Effective: September 1, 2025



Overview

The Texas Health and Human Services Commission (HHSC) has approved new payment rates for personal attendant services, **effective September 1, 2025**. For detailed information on the updated rates, please visit the HHSC Provider Finance Department website: <https://pfd.hhs.texas.gov/long-term-services-supports>.

Claims Submission Guidance

There are no changes to the claims submission process. Providers should continue to submit claims using their standard procedures.

To ensure accurate reimbursement, please update your billing systems to reflect the new rates **effective September 1, 2025**.

If claims are submitted before your system is updated, you may need to submit a corrected claim once the new rates are incorporated. Corrected claims must be submitted **within 120 days** of the original payment date.

Support

We are committed to supporting our provider partners through this transition. If you have any questions or concerns, please reach out to your Aetna Better Health® of Texas Provider Relations Representative.

STAR Kids Dallas and Tarrant areas

1-844-787-5437 (TTY: 711)

Thank you for your valued partnership in caring for our Aetna Better Health Members.

Sincerely,

**Provider Relations and Chief Medical Officer,
Aetna Better Health of Texas**



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