



**Aetna Better Health of Texas  
PROVIDER NOTIFICATION**

**EVV Systems AuthentiCare and Vesta Available for Use Through Sept. 30, 2023**

**Background:**

Program providers, financial management services agencies (FMSAs), Consumer Directed Services (CDS) employers, service attendants and CDS employees may continue using their current EVV systems, AuthentiCare (First Data) or Vesta (DataLogic) through Sept. 30, 2023, to record EVV visits for personal care services (PCS).

**Key Details:**

Starting Oct. 1, program providers, FMSAs, CDS employers, service attendants, and CDS employees providing PCS are expected to start recording EVV visits using the new statefunded system, HHAeXchange or with a proprietary system (PS) if approved and onboarded with a PS.

Program providers and FMSAs who will be new to EVV, due to the Cures Act Home Health Care Services (HHCS) implementation, must submit the HHAeXchange Provider Onboarding Form by Oct. 31. However, it's recommended that they complete the form as soon as possible to be able to practice using EVV before the Jan. 1, 2024 implementation.

**Additional Information:**

Program providers and FMSAs providing PCS that have not been approved as a proprietary system operator **must take action** now to complete the HHAeXchange Provider Onboarding Form.

Program providers and FMSAs who have completed their provider onboarding form with HHAeXchange may have their staff including CDS employers and CDS employees sign up for training by following the instructions listed in the Aug. 31 notice: HHAeXchange Users Must Register and Complete System User Training.

**Resources:**

Contact HHAeXchange by Oct. 1, 2023, with any questions about onboarding and using their system.

*Sincerely, Provider Experience Aetna Better Health of Texas*

**STAR (Medicaid)**

Bexar area: 1-800-248-7767 (TTY: 711)

Tarrant area: 1-800-306-8612 (TTY: 711)

**STAR Kids**

Dallas and Tarrant areas: 1-844-787-5437 (TTY: 711)