

Quick Reference Guide for EviCore Portal

EviCore Provider Resources:

<https://www.evicore.com/resources/healthplan/aetna-better-health/virginia>

Provider Resource Center:

<https://www.aetnabetterhealth.com/virginia-hmosnp/providers/hmo-snp-pr/>

Clinical Guidelines:

<https://www.EviCore.com/provider/clinical-guidelines>

Clinical Worksheets:

<https://www.EviCore.com/provider/online-forms>

Case Initiation

EviCore Portal (secondary): <https://www.evicore.com/>

Phone: 866-668-8295

Fax: 800-540-2406

Clinical Consultations (Peer-to-Peer)

Web (www.EviCore.com): Log in, then select “Authorization Lookup” to view availability.

Phone: 888.564.5492

Check Case Status

EviCore Portal at www.EviCore.com: Log in, then select “Authorization Lookup.”

Additional Clinical

EviCore Portal: www.EviCore.com: Log in, select “Authorization Lookup,” then upload additional clinical.

EviCore Web Support

Email: Portal.Support@EviCore.com

Phone: 800.646.0418, option 2

Live chat at www.EviCore.com