

Aetna Better Health® of Virginia

9881 Mayland Drive
Richmond, VA 23233



AETNA BETTER HEALTH® OF VIRGINIA

Change in prior authorization fax number for DSNP providers

October 15, 2019

Dear Provider,

Effective **November 1, 2019**, all prior authorization fax requests and clinical information for Aetna Better Health of Virginia HMO-SNP members should be faxed to **1-833-280-5224**.

For signed *Notice of Medicare Noncoverage* forms, please fax to **1-855-868-5903**.

We're here for you

If you have a question, Provider Services can help. Call **1-855-463-0933, Option 5**, Monday through Friday between 8 a.m. and 5 p.m. EST.

Thanks for all that you do.

Sincerely,

Provider Services
Aetna Better Health of Virginia