

Aetna Better Health® of Virginia

PO Box 818044

Cleveland, OH 44181-8044



AETNA BETTER HEALTH® OF VIRGINIA

Enhanced Review Process for DRG Claims

Dear Aetna Better Health of Virginia Providers,

We want to inform you that we are enhancing and expanding the process that will affect Aetna Better Health of Virginia providers. For admission dates on or after **May 1, 2024**, we will perform these enhanced prepayment coding reviews for diagnosis-related group (DRG) claims. As always, we want to ensure that the claims correctly show the services you provide to our members.

Helpful tips to ensure you get paid correctly

To make sure we review your claims quickly and accurately, please give us the necessary clinical information up front. After we get your claim, we will:

- Review DRG facility claims based on case history.
- Check to ensure the ICD diagnosis and procedure codes show the appropriate DRG was billed.

As always, we thank you for your continued efforts in providing high-quality services to our members.

Aetna Better Health of Virginia