



Rewarding healthy behaviors

Diabetes	Reward
Diabetes education	\$25 gift card
Diabetic eye exam	\$25 gift card
Good health practices	Reward
Targeted community health events	\$25 gift card
Behavioral health follow-up appointment within 7 days	\$25 gift card
Adolescent well care ages 12-18 years	\$25 gift card
Full series of adolescent immunizations	\$25 gift card
Children's dental checkup ages 2-3 years	\$25 gift card
Keep kids safe	Opioid lock box
Healthy activities	
Adult walking program	\$25 gift card
Health-related summer camps for children	Camp scholarship
Complete Ted E. Bear, MD® quarterly healthy activities	Gift
Back to nature flu shot – 18 years and up	\$25 state park gift card
ATV safety	\$25 gift card
After school program	\$50 toward cost of 4-H program
Pregnancy	Reward
6 prenatal appointments	Cribette
1 post-partum appointment 7-84 days after having your baby	\$50 gift card
Enroll in Mom and Babies Program	Cribette or baby wrap carrier
Complete the Mom and Babies program	Educational toy
Preventive dental program	Up to 2 checkups during pregnancy

[AetnaBetterHealth.com/WestVirginia](https://www.aetna.com/betterhealth/westvirginia)



Aetna Better Health of West Virginia gives you a choice and offers more benefits than the standard state Medicaid and CHIP plans. Contact Member Services at **1-888-348-2922** for complete details.

Stay connected

 Our informed health line is available 24 hours a day, 7 days a week **1-855-200-5975**.

 Web-based health risk screening with self-management tools

Case management/care coordination

 Certified diabetes management program allows our members to take a more active role in their health care

 Care coordination through baby's first year for mothers with high risk or substance abuse during pregnancy and for NICU babies with chronic or complex conditions

 Respiratory therapist for individualized education

 Specialized care managers:
— Neonatal abstinence syndrome
— NICU
— High-risk OB
— Regional face to face case management with high-risk members
— Behavioral health care managers

Education

 Asthma care kit with education materials and peak flow meter with enrollment in our asthma program

 Diabetic education and cooking demonstrations at statewide events

 **WV Tobacco Quitline**, plus a certified counselor on staff to help you stop using tobacco. Just call **1-800-QUIT-NOW (1-800-784-8669)**.

 Congestive heart failure wellness tools, including bathroom scale and tracking booklet

 Cub Club membership for children under 13

Additional programs and services

 Personal, face-to-face, SSI application assistance for Medicaid members who qualify for the SSI benefit

 Statewide community outreach programs and wellness education for all ages

 Care managers help members manage medications, disease and improve overall health

 Licensed psychologists on staff for behavioral health issues

 Certified lactation counselor available for one-on-one consultations

 Targeted health care drives

 Dental hygiene kits (pediatric or adult toothbrush, toothpaste and floss) available

 Family Information, Support, and Help (FISH) program – recognizing children's emotional problems and knowing where to turn

 Pillboxes to help manage medications

Aetna Better Health of West Virginia is available to eligible members in **ALL 55 counties**.

Member Services **1-888-348-2922 (TTY: 711)**

AetnaBetterHealth.com/WestVirginia



Aetna complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

English: Attention: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card or **1-800-385-4104 (TTY: 711)**.

Spanish: Atención: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que aparece en el reverso de su tarjeta de identificación o al **1-800-385-4104 (TTY: 711)**.

Chinese: 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電您的 ID 卡背面的電話號碼或 **1-800-385-4104 (TTY: 711)**。