



HEDIS[®] Lunch and Learn

Dental Care Measures



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What are HEDIS® Lunch and Learns?

HEDIS®

News You can Use



Lunch and Learns will reinforce and elaborate on HEDIS News You Can Use information

Monthly Webinars: 30 minutes, 1 HEDIS topic



The Power of the PCP

The PCP has a vital role in the ability to impact Dental Care

Addressing dental care, dental visits and benefits during well-child visits can be the catalyst for members going to have a dentist visit.



**Member visit
with PCP**



**PCP
dental visit
education**



**Annual
Dental Visit**

Increase chance
parent takes child

**The PCP office might be the only opportunity
to receive dental referrals, education and assistance establishing a dental home**

You make a difference!

Dental Care **(ADV, PDENT, Sealant,** **Adult Dental)**



Annual Dental Visit (ADV) - Criteria

Who is in the measure (denominator)?

- **Members age 2-20 as 12/31 of the measurement year**
- **Continuous enrollment**
 - The measurement year

Admin
Methodology

No chart
review

Annual Dental Visit (ADV) – Criteria

What makes the member compliant (numerator)?

- **Any visit with a dental practitioner during the measurement year meets criteria**
 - **ANY** visit billed by a dental practitioner during the measurement year may apply.
 - May be preventative or treatment



Children Receiving Preventative Dental Services (PDENT-CH)



Children Receiving Preventative Dental Services/ PDENT- Criteria

Who is in the measure (denominator)?

- Children ages 1-20
- Enrolled in Medicaid or CHIP Medicaid Expansion for at least 90 continuous days
- Eligible for EPSDT services

What makes the member compliant (numerator)?

- Received at least one preventative dental service during the reporting period
- Services MUST be provided by a dentist or under the supervision of a dentist

Admin
methodology

No chart
review

**Dental Sealants for
Children Ages 6-9 at
elevated caries risk
(SEAL-CH)**



Dental Sealants - Criteria

Who is in the measure (denominator)?

- Children ages 6-9 as of 12/31 of MY
- Elevated risk of dental caries ('moderate' or 'high' risk)

What makes the member compliant (numerator)?

- Received a sealant on a permanent first molar tooth within the measurement year

Admin
Methodology

No chart
review

Dental Care Challenges

Why Gaps in Care?



Parent/caregiver lack of understanding/awareness of:

- **Dental benefits for 2x/year dental check-ups**
- **Recommendations to take to dentist no later than age 2, preferably by age 1 or when first tooth erupts**
- **Importance of early dental care to prevent significant problems**
- **'Dental well-visit' just as important as medical well-visit**
- **Importance/benefit of sealant**



- **Fear / anxiety – child or parent**
- **Geographical / county location**
- **Child cooperation**
- **1-3 year olds and 18-20 year olds**
- **ACA Line of Business**
- **If tooth # of sealant not captured on claim**
- **Sealants performed at SBHC or mobile units and claims potentially not received**
- **Potentially volume of dental providers performing sealants**



- **Lack of dental referral / recommendation by PCP, particularly by age 2**
- **Dental providers that do not see Medicaid members**
- **Dental providers that do not see patients before age 2-3**
 - ADV includes members who turn 2 in MY
 - PDENT includes members who turn 1 in MY

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Take Action!

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Take-Away Actions- Dental (ADV, PDENT, Sealant)

**Refer for
dentist visit *no
later than age 2***

**Ideally by 1 yr old,
or can be as early as
1st tooth eruption**

**Assess for dental
home and last
dental visit**

**at every well-visit
(or when in office if
no well-visit yet in
MY)**

**Educate
parents/caregiver
/older
adolescents**

**Benefits for
2x/year dental
check-ups**

**Assist member to
establish dental
home if needed**

Skygen

855-844-0623

(provider)

1-888-983-4693

(member)

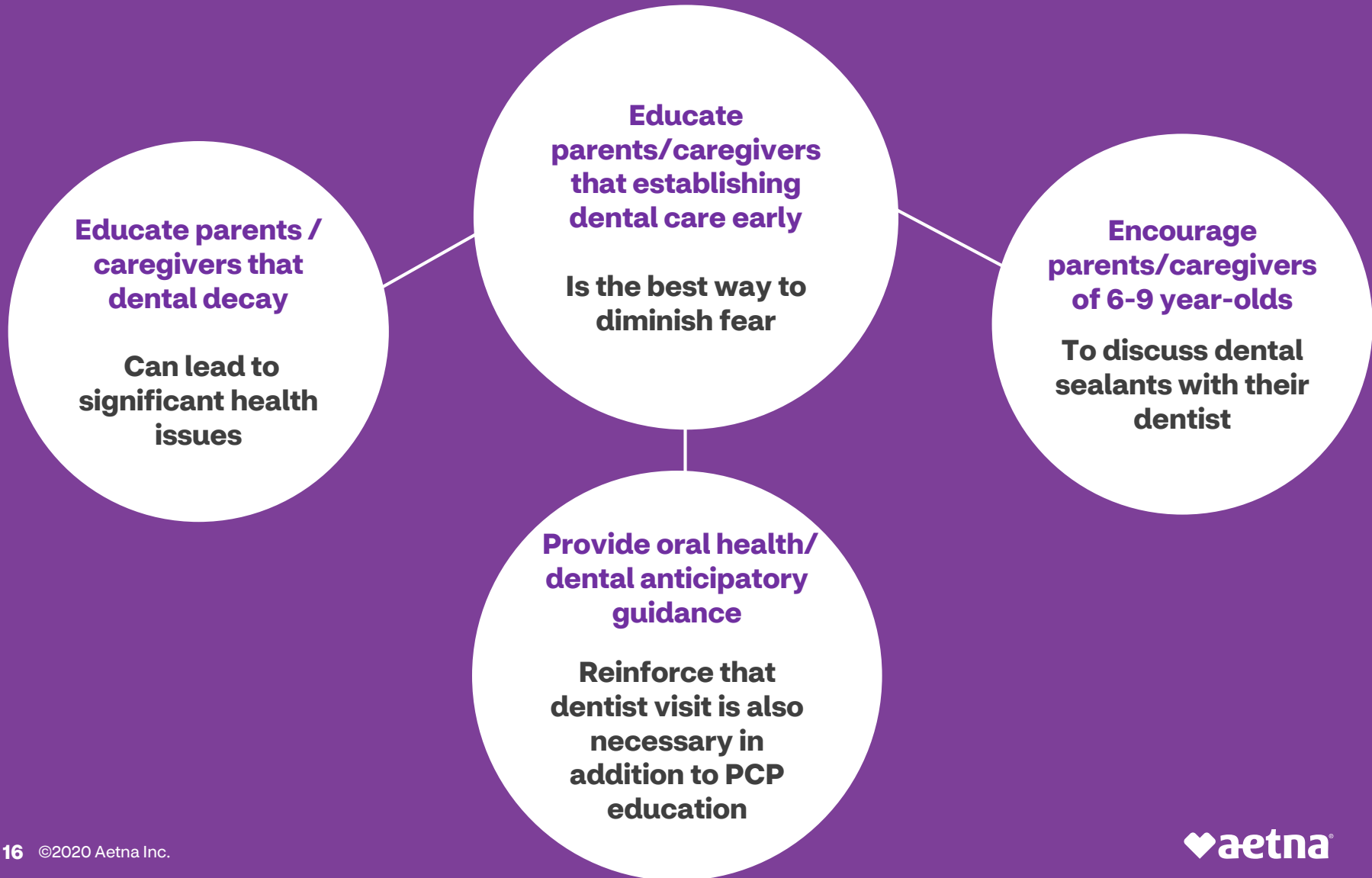
**Remind
parents/
caregivers**

**Of \$25 gift card
for 2-3-year
olds**

**Educate that
dental well-visit**

**Is just as
important as
medical well-visit**

Take-Away Actions- Dental (ADV, PDENT, Sealant)



COMING
January 2021

Adult Dental Benefit

Tentatively effective January 1, 2021

- Annual \$1,000 adult dental benefits will be made available
- Adult members 21 and over
- More information to come!

Don't forget about existing adult Value Add benefits...

- Pregnancy dental benefit
 - Up to two free preventative dental visits
- Diabetes dental benefit
 - Type II diabetes in select counties
 - 21 and older
 - Routine dental care
 - Includes two exams, two cleanings and bitewing x-rays each year



Closing Thoughts and Resources

ABHWV website

NEW Provider HEDIS Section

There is now a HEDIS tab within the Provider Tab on the ABHWV website. The following are now available:

1. **What is HEDIS?** – a short description of HEDIS
2. **HEDIS News You Can Use** –emailed to providers each month and will be available on the website, including current and prior months
3. **HEDIS Toolkit For Provider Offices** – comprehensive document of all HEDIS measures, including a coding/billing section. This is updated annually or sooner as needed.
4. **HEDIS Lunch and Learn Webinars For Providers** – monthly webinars such as the one today. Links for past webinars and invite information for the next upcoming Lunch and Learn will be here.

<https://www.aetnabetterhealth.com/westvirginia/providers/hedis>

Additional Thoughts & Resources

Members Trust You!

Parents consider you their most trusted source of information!

Allow time for questions.

Remember, you can be the catalyst to excellent oral health, establishment of a dental home and timely dental visits!

ABHWV Resources

Shelly Rouse, ABHWV Quality HEDIS Manager

ABHWVHEDIS@aetna.com

304-348-2923

For assistance helping member find / establish a dental home:

Skygen

- **1-855-844-0623** (provider)
- **1-888-983-4693** (member)

ABHWV Member Services

- **Call 1-888-348-2922**

Other Resources

DHHR / Health Check

<http://www.dhhr.wv.gov/HealthCheck/providerinfo/oralhealthtoolkit/Pages/default.aspx>

<http://dhhr.wv.gov/HealthCheck/providerinfo/Documents/HC%20periodicity%20schedule%2002-15.pdf>

<https://dhhr.wv.gov/HealthCheck/providerinfo/oralhealthtoolkit/Documents/OHPbrochureFINAL.pdf>

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Questions?

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**Thank you
for
making a
difference**



