



Aetna Better Health of West Virginia
500 Virginia Street East
Ste. 400
Charleston, WV 25301

Provider Update September 26, 2019

Our contract with the Department of Health and Human Resources/Bureau for Medical Services has a new section which allows BMS to collect overpayments made to providers. Specifically, the contract states:

BMS' Right to Collect from Providers

BMS has the right to recover provider overpayments, including those overpayments due to FWA, from the provider if:

1. BMS or its contractor identifies an overpayment made by the MCO to the provider;
2. the payment occurred outside the grace period, as defined by BMS;
3. the MCO has not previously identified the overpayment via the deconfliction process outlined herein;
4. the MFCU or other law enforcement entity is not pursuing the provider; and
5. BMS, in its sole discretion, determines it is unable to collect from the MCO.

BMS will send notice to the MCO of its intent to collect from the provider and will initiate recovery actions with the provider. In the event that BMS chooses to exercise its right to collect the overpayment directly from a provider, the MCO assigns to BMS any rights it has to collect

overpayments from the provider. Such payments recovered will be retained by BMS. The provider's appeal rights in the event of BMS collecting an overpayment directly from the provider are outlined in the BMS Policy Manual, chapter 800(B).