



HEDIS[®] Lunch and Learn

September 2021
Well-Child Visits

Sherry Griffith RN, BSN CCM



Well-Child Visits

HEDIS®

News You can Use



Lunch and Learns will reinforce and elaborate on HEDIS News You Can Use information

Monthly Webinars: 30 minutes, 1 HEDIS topic



**Well-Child Visits
in the First
30 Months of Life
(W30)**



Well-Child Visits in the First 30 Months of Life (W30)

Members who had the following number of well-child visits with a PCP during the last 15 months:

1. Well-Child Visits in the First 15 Months

- Children who turned 15 months old during the measurement year, **AND**
- Had **six or more** well-child visits with a **Primary Care Provider (PCP)**. The well-child visits must be received on or before the child turning 15 months old.

2. Well-Child Visits for Age 15 Months – 30 Months

- Children who turned 30 months old during the measurement year, **AND**
- Had **two or more** well-child visits with a **Primary Care Provider (PCP)** between 15 months and 30 months of age .The well-child visits must be received on or before the child turning 30 months old.

*** CODING IS CRITICAL!**

Well-Child Visits in the First 30 months of Life (W30) – cont.

Reminders:



1. **Visits between 15 months + 1 day and 30 months are included!**

HEDIS now similar to
EPSDT Health Check Periodicity Schedule

<https://dhhr.wv.gov/HealthCheck/providerinfo/Documents/2018%20HC%20Periodicity%20schedule.pdf>

2. **Telehealth well-child visits meet!**

IMPORTANT:
A claim for the performed well-child visit (or EMR data transfer), is the only way to achieve compliance!



3. **Administrative Methodology – no chart review during HEDIS season for any MCO.**

Child and Adolescent Well-Care Visits (WCV)

Child and Adolescent Well-Child Visits (WCV)

Members who are 3 to 21 years of age in the measurement year and receives at least one comprehensive well-child visit with a **PCP** or an **OB/GYN** provider in the measurement year. Four rates are reported:

- 3-11 years
- 12-17 years
- 18-21 years
- Total rate: 3-21 years

CODING IS CRITICAL!



Child and Adolescent Well-Care Visits (WCV) – cont.

Reminders:



1. **Visits for 7, 8, 9, 10 and 11 year olds are included!**

HEDIS now similar to
EPSDT Health Check Periodicity Schedule

<https://dhhr.wv.gov/HealthCheck/providerinfo/Documents/2018%20HC%20Periodicity%20schedule.pdf>

2. **Telehealth well-child visits meet!**

IMPORTANT:
A claim for the performed well-child visit (or EMR data transfer), is the only way to achieve compliance!



3. **Administrative Methodology – no chart review during HEDIS season for any MCO.**

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Coding

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Well-Child Visits - Coding

Coding – CRITICAL to compliance!

- **CPT:**

- 99381 – 99385
- 99391 – 99395
- 99461

- **ICD-10-CM:**

- Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z02.5, Z76.1, Z76.2

- **HCPCS**

- G0438
- G0439
- S0302

Aetna Better Health® of West Virginia will pay for a well visit outside of the 12-month cycle!



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Incentives

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Provider Incentives Program:



All PCPs—Encourage targeted members ages 12-17 to obtain a well-child exam during the current year. For each claim we receive for this service performed on your **targeted patients**, you will receive **\$25**.

Gaps in Care

Challenges

Why Gaps in Care?



- **COVID-19 pandemic**
- **No chart review during HEDIS season**
- **Transportation barriers. Refer to Modivcare to schedule 844-549-8353**
- **Well-child visits not billed/coded**
- **FQHC/RHC – if T1015 on a claim does not include well-child codes**

CODING!

Not billed = NON-COMPLIANT



- **Belief “don’t fix it unless it’s broken”**
- **Does not understand need for well-care as well as sick care**
- **Insufficient understanding of early intervention**
- **Adolescents very difficult to engage**
- **UC/ER overutilization; services rendered during an inpatient or ED visits do NOT meet**



- **Limited office hours**
- **Other insurance primary**
- **Missed opportunities – perform well-child at same time as sick visit when clinically feasible**
- **Not realizing ABHWV pays for well-visit outside 12-month cycle**

Take-Away Action- Well Child Visits

Best Practices

CODING
Ensures compliance!

**Aetna Better Health®
of West Virginia will
pay for a well-child
visit**

**outside of the 12-
month cycle**

**Newborn and well
weight check visits**

**are also
opportunities to
capture well-child
visits**

**Schedule next well
visit at end of each
appointment**

**Automatic mailings,
texts, emails or calls
reminding parents to
schedule yearly
check ups**

**Member \$25
Incentive for ages
12-18**

**Promote ABHWV
\$25 member gift
card**

**Consider provider
outreach**

**via phone call, text
or email with
appointment
reminders**

**Sick visits (when
clinically feasible)**

**present an
opportunity to
complete a well-visit**

Take-Away Actions-Well Child cont.



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Questions?
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ABHWV website

NEW Provider HEDIS Section

There is now a HEDIS tab within the Provider Tab on the ABHWV website. The following are now available:

1. **What is HEDIS?** – a short description of HEDIS
2. **HEDIS News You Can Use** –emailed to providers each month and will be available on the website, including current and prior months
3. **HEDIS Toolkit For Provider Offices** – comprehensive document of all HEDIS measures, including a coding/billing section. This is updated annually or sooner as needed.
4. **HEDIS Lunch and Learn Webinars For Providers** – monthly webinars such as the one today. Links for past webinars and invite information for the next upcoming Lunch and Learn will be here.

<https://www.aetnabetterhealth.com/westvirginia/providers/hedis>

Closing Thoughts and Resources

Members trust you!

Parents/guardians/patients consider you their most trusted source of medical information.

Your guidance and encouragement is critical in management of their child's health.

Allow time for questions.

Hearing your answers and being engaged in conversation can help parents feel comfortable speaking up and addressing concerns.

ABHWV Quality Partnerships

Shelly Rouse, ABHWV Quality HEDIS Manager

ABHWVHEDIS@aetna.com

304-348-2923

- ABHWV can outreach to your members to assist in getting them into the office.

EMR data file transfer options

Tosha Morris

MorrisT5@aetna.com

304-348-2003

Event Partnering

David Roberts

robertsj13@aetna.com

304-539-9046

Other Resources

WV EPSDT Health Check

<https://dhhr.wv.gov/HealthCheck/providerinfo/Pages/default.aspx>

[/HealthCheck/providerinfo/Documents/2021_HC_PeriodicitySchedule.pdf](https://dhhr.wv.gov/HealthCheck/providerinfo/Documents/2021_HC_PeriodicitySchedule.pdf)

American Academy of Pediatrics

<https://brightfutures.aap.org/materials-and-tools/guidelines-and-pocket-guide/>

ABHWV Integrated Care Management

Refer member to Aetna Better Health of West Virginia Case Management:

- Fax to 844-330-1001
- Call 1-888-348-2922

A woman with long dark hair, wearing a maroon sweater and blue jeans, is sitting in a large pile of brown autumn leaves. She is smiling and looking up at a young girl. The girl, wearing a pink jacket over a dark blue shirt and light blue jeans, is standing and reaching up towards the woman's head. The background shows a house with light-colored siding and a window. The text "Thank You for making a difference!" is overlaid on the right side of the image.

**Thank You
for making a
difference!**

