

# HEDIS® News You Can Use

Aetna Better Health® of West Virginia

September 2021



**Let's Improve Well Child Care Together!**

## Well-Child Visits in the First 30 Months of Life (W30)

### Measure Requirements:

Members who had the following number of well-child visits with a PCP:

1. **Well-Child Visits in the First 15 Months** – Children who turned 15 months old during the measurement year and **had six or more** well-child visits with a **Primary Care Provider (PCP)**. The well-child visits must be received on or before the child turning 15 months old.
2. **Well-Child Visits for Age 15 Months – 30 Months** – Children who turned 30 months old during the measurement year and **had two or more** well-child visits with a **Primary Care Provider (PCP)** between 15 months and 30 months of age. The well-child visits must be received on or before the child turning 30 months old.

## Child and Adolescent Well-Care Visits (WCV)

### Measure Requirements:

Members who are 3 to 21 years of age in the measurement year and receive at least one comprehensive well-child visit with a **PCP or an OB/GYN provider** in the measurement year. Four rates are reported:

- 3-11 years
- 12-17 years
- 18-21 years
- Total rate: 3-21 years

## Coding Information:

### **CODING IS CRITICAL!**

**The below codes are for both W30 and WCV**

**CPT:** 99381-99385, 99391-99395, 99461

**ICD-10 CM:** Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z02.5, Z76.1, Z76.2

**HCPCS:** G0438, G0439, S0302

**Aetna Better Health® of West Virginia will pay for a well visit outside of the 12-month cycle!**



## Member Incentives Program:

Be sure to call our office at **888-348-2922** for more details and the most up-to-date information.

**\$25.00 Gift Card:** Members ages 12-18 who have a well-child exam completed during the calendar year.

**\$25.00 Gift Card:** Members who attend an Aetna sponsored well-child wellness event. Call David for details **(304) 539-9046**

**The Ted E Bear, MD Cub Club:** Wellness program for children ages 0-13 years can earn age appropriate prizes.

## Provider Incentives Program:

All PCPs—Encourage targeted members ages 12-17 to obtain a well-child exam during the current year. For each claim we receive for this service performed on your **targeted patients**, you will receive **\$25**.

## Common Reasons for Gaps in Care:

- Adolescents are difficult to engage
- Well-child visits not billed/coded
- Belief “don’t fix it unless it’s broken”
- Does not understand need for well-care as well as sick care
- Insufficient understanding of early intervention
- UC/ER overutilization; services rendered during an inpatient or ED visit do NOT meet
- Limited office hours
- Other insurance primary
- Missed opportunities– perform well-child at same time as sick visit when clinically feasible
- Not realizing ABHWV pays for well-visit outside 12-month cycle
- Transportation barriers. Refer to Modivcare to schedule services 844-549-8353



## Great Resources!

<https://dhhr.wv.gov/HealthCheck/providerinfo/Pages/default.aspx>

<https://dhhr.wv.gov/HealthCheck/providerinfo/Documents/2018%20HC%20Periodicity%20schedule.pdf>



## Patients trust you:

Patients/guardians consider you their most trusted source of information when it comes to their children’s health. When talking to patients/guardians, **encourage and allow time for questions.**



## Here for you!

**Thank you for the care you provide to our members!**

For questions or for more information, please contact Shelly Rouse, ABHWV Quality HEDIS Manager at [ABHWVHEDIS@aetna.com](mailto:ABHWVHEDIS@aetna.com) or **304-348-2923**.



## Best Practices

- Aetna Better Health® of West Virginia will pay for a well visit outside of the 12-month cycle.
- Schedule next well visit at end of each appointment.
- Consider provider outreach via phone call, text or email with appointment reminders.
- Sick visits present an opportunity to complete a well-visit.
- Newborn and well weight check visits are also opportunities to capture well-child visits.
- Well-child visits that are performed at school-based clinics with any PCP may be counted if billed accordingly.
- FQHCs/ RHCs – When billing a T1015 encounter code, it is essential to also list on the claim the actual CPT/HCPCS procedure codes to identify the services included in the encounter.
- Discuss the importance of healthy behaviors, immunizations and the need for appropriate screenings.
- Have automatic mailings, texts, emails or calls reminding parents to schedule yearly check-ups.
- Consider offering evening or weekend hours to accommodate working parents and guardians.
- Take advantage of telehealth opportunities and the use of member reported data, when appropriate (such as blood pressure logs and self-reported height and weight).