



# Aetna<sup>®</sup> Medicare offshore services attestation

Aetna First Tier, Downstream and Related Entities (FDRs) that receive, process, transfer, handle, store or access Medicare Advantage members' protected health information (PHI) offshore\* must supply an offshore attestation regarding this work and the related oversight controls.

Submission to Aetna is due within **30 days** of the proposed or actual effective date of the offshore activity or service.

## Submit your attestation

If your entity offshores member PHI directly or through a downstream vendor, please complete the attestation for each offshore relationship.

## [Complete the attestation](#)

## Questions?

- If you are a **Provider organization (with no delegation)**, direct your questions about the offshore attestation process to your Aetna Network Manager or [MedicareFDR@aetna.com](mailto:MedicareFDR@aetna.com).
- If you are a:
  - **Delegated Provider organization** for credentialing, claims, and/or utilization management
  - **Sales partner**
  - **Vendor/supplier**

Then you should direct questions about the offshore attestation process to your Aetna Relationship/Network Manager.

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\* Offshore is defined as an individual or entity physically located outside the United States or one of its territories, like American Samoa, Guam, Northern Marianas, Puerto Rico and the Virgin Islands.

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