



## AETNA BETTER HEALTH® OF ILLINOIS

| Service authorizations                              |                                       |   |  |
|---|---------------------------------------|---|--|
| Service   | Case management department authorizes | Prior authorization department authorizes | Physician's orders required for this service |
| Adaptive equipment                                  | X                                     |   |  |
| Adult day service                                   | X                                     |   |  |
| Assisted living service (supported living facility) | X                                     |   |  |
| Behavioral services                                 | X                                     |   |  |
| Day habilitation                                    | X                                     |   |  |
| Environmental accessibility adaptations             | X                                     |   |  |
| Home delivered meals                                | X                                     |   |  |
| Home health aide                                    | X                                     |   | X  |
| Homemaker   | X                                     |   |  |
| Nursing home (Nursing facility)                     | X                                     |   | X  |
| Nursing, intermittent                               | X                                     |   | X  |

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| Service                                    | Case management department authorizes | Prior authorization department authorizes | Physician's orders required for this service |
| Nursing, skilled                           | X                                     |   | X  |
| Personal care (personal assistant)         | X                                     |   |  |
| Personal emergency response system         | X                                     |   |  |
| Physical, occupational, and speech therapy |                                       | X   | X  |
| Prevocational services                     | X                                     |   |  |
| Respite                                    | X                                     |   |  |
| Supported employment                       | X                                     |   |  |