

Aetna Better Health of Illinois
333 W. Wacker Drive
Suite 2100
Mail Stop F646
Chicago, IL 60606
www.aetnabetterhealth.com/illinois



Dear Provider,

We are writing to update providers on Drug Alcohol and Substance Abuse (DASA) services. Aetna Better Health of Illinois has received updated guidance from the Department of Healthcare and Family Services (HFS) related to the correct billing of these services and we look to clarify some of the confusion with the attached guidance. Previous guidance from Aetna Better Health of Illinois asked Providers to bill with rev codes 0128 & 1002. After further clarification from HFS, we will reconfigure all DASA contracts and include both rates for Residential and Rehab Treatment under one code, H0047.

Additionally, Aetna Better Health is working to insure that the all of the changes required to our claims systems are in place and updated within the next 30 days. Currently, most of these changes are already in place.

Several key items of note:

- NPI billed **must** correspond to a DASA certified site
- A provider billing BOTH substance abuse AND mental health services from the same site **may not** utilize the same NPI for both services. Mental health must be billed using a separate NPI (other than the one used for substance abuse billing)
- Aetna Better Health intends to follow the DHS published guidelines and the system will reject non-conforming claims

As always, we are committed to resolving questions and concerns and will work to address provider concerns on a case by case basis. We urge you to contact your Network Account Manager (NAM) to work through any concerns.

Thank you.

Brian T. Keane
Chief Operations Officer
Aetna Better Health Illinois