



Dear Colleague:

On 10/3/2016, Aetna Better Health of Illinois will enter into a partnership with eviCore healthcare to manage utilization of OB and Non-OB Ultrasound studies.

Obstetrical ultrasound studies under the codes 76801, 76805, 76813 will each be automatically approved once per pregnancy when submitted to eviCore healthcare. These studies are only subject to medical necessity review if they are requested *more* than once per pregnancy. Ultrasound study coded under 76816 may be automatically approved multiple times but cannot exceed the 4 total automatically approved requests. Any requests that exceed the 4 automatically approved studies will be subject to full medical necessity review by the eviCore clinical team.

Please note that these studies must be requested through eviCore healthcare even if they are to be automatically approved. Any claims submitted without an authorization number will not be paid.

**To request an authorization, submit your request online, by phone or fax:**

- Log onto <https://evicore.com/Pages/ProviderLogin.aspx>, utilizing the web is the quickest, most efficient way to initiate a request.
- Call us at 1-888-693-3211
- Fax an eviCore healthcare request form (available online) to 1-888-693-3210

Also, to ease the administrative burden of requiring prior authorization of OB Ultrasound studies, providers may batch service requests for up to 12 weeks and cases may be reviewed retrospectively for up to 3 business days following the date of service.

For FAQs, clinical guidelines and a full list of CPT codes which require prior authorization, please visit <http://www.medsolutions.com/implementation/abhil>

**Have questions about requesting authorizations?** Attend our online orientation! The orientation schedule, program training resources, Clinical Guidelines, CPT codes managed, and fax request forms are available at <http://www.medsolutions.com/implementation/abhil>

Please email our client services department at [clientservices@eviCore.com](mailto:clientservices@eviCore.com) if you have any questions or need more information.

**Web Orientation Sessions**

eviCore healthcare will be leading orientation sessions designed to assist you and your staff with the case creation process. We encourage you to attend one of these informative sessions to ensure your understanding of the new precertification process and to review the registration process for the web portal.

Anyone wishing to attend one of the online web orientation sessions must register in advance. Each session will last approximately one hour.

Date	Day of the Week	Time	Topics Covered
September 12	Monday	8:00 AM Central	Radiology, Cardiology, OB and non-OB Ultrasound



September 15	Thursday	10:00 AM Central	Radiology, Cardiology, OB and non-OB Ultrasound
September 20	Tuesday	12:00 PM Central	Radiology, Cardiology, OB and non-OB Ultrasound
October 5	Wednesday	2:00 PM Central	Radiology, Cardiology, OB and non-OB Ultrasound

### How to Register

Once you have chosen a date and time, please go to <http://medsolutions.webex.com>

1. Click on the "Training Center" tab at the top of the Web page
2. Find the date and time of the conference you wish to attend by clicking the "Upcoming" tab. All of the Provider Orientation Sessions will be named "Aetna Better Health Provider Training Sessions"
3. Click "Register," and enter the registration information.

After you have registered for the conference, you will receive an e-mail containing the toll-free phone number and pass code, the conference password, and a link to the web portion of the conference.

**Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in which you will be participating.** If you are unable to participate in a session at any of the times listed, you can obtain a copy of the presentation by contacting [clientservices@evicore.com](mailto:clientservices@evicore.com). The presentation is in PDF format. If you need Adobe Reader, you can download it from [www.adobe.com/products/reader/](http://www.adobe.com/products/reader/)

If you have any questions, please email [clientservices@evicore.com](mailto:clientservices@evicore.com) or contact provider relations at Aetna Better Health of Illinois.

We appreciate your continued efforts to help us deliver quality care to your patients and to assure that members receive medically necessary care.

Sincerely,

Gregg P. Allen, M.D.

Chief Medical Officer

eviCore healthcare