

Notice Date
July 8, 2013

AETNA BETTER HEALTH®
AETNA BETTER HEALTH® KIDS
Prior authorization tool on provider web portal

Dear Provider:

Prior authorization available online

Effective immediately, providers will be able to look up prior authorization (PA) information using our online tool on the Aetna Better Health secure provider web portal.

The prior authorization requirement search tool will allow providers to:

- Search PA requirements by individual or multiple CPT/ HCPCS codes simultaneously
- Review PA requirements by specific procedures or service groups
- Receive immediate details as to whether the code(s) are valid, expired, a covered benefit, have prior authorization requirements, and any noted PA exception information
- Export CPT/HCPCS code results and information to Excel
- Ensure staff works from the most up-to-date information on current PA requirements

The prior authorization requirements search tool can only be accessed via the secure provider web portal. By registering for the web portal, not only will you have access to the search tool, but also to current plan information, forms and resources.

Need to register

If you are not already registered for our secure provider web portal, please download, complete and return the provider web portal registration form online at www.aetnabetterhealth.com/pennsylvania/providers/portal.

If you have any questions about this letter or want to register for a training session, contact Provider Relations at **1-866-638-1232**.

Sincerely

Provider Relations