



Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)

HEDIS® Measurement Year 2020 & 2021 Measures

Measure Description: This measure looks at the percentage of emergency department (ED) visits for members 13 years of age and older with a principal diagnosis of alcohol or other drug (AOD) abuse or dependence, who had a follow-up visit for AOD. Two rates are reported:

1. The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).
2. The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days).

Eligible Population

Members 13 years of age and older as of the ED visit. Report two age stratifications and a total rate:

- 13–17 years
- 18 and older
- Total

Strategies for Improving Conditions and Increasing Rate of Follow Up Care for AOD

- Referring the member with a provider or service right away is essential in treating the alcohol or drug abuse dependence.
- Coordinate care with all who is involved in the treatment process.
- Provide credible sources in order to address any fears and stigma surrounding treatment.

- Utilize a trauma-informed approach, addressing all 6 principals in the approach, which are:

- Safety
- Peer support
- Collaboration and family
- Trustworthiness and transparency
- Empowerment, voice, and choice
- Cultural, historical, and gender issue

- Refer patients with alcohol and drug abuse dependence to Aetna Better Health's Special Needs Unit for additional support.
 - Call the Special Needs Unit at **1-855-346-9828**.

Numerator Codes

There is a large list of approved NCQA codes used to identify the diagnosis and services included in the FUA measure. **The following are just a few of the approved codes. For a complete list please refer to the NCQA website at [NCQA.org](https://www.ncqa.org).**

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To capture follow-up care treatment within 7 and 30 days of the ED visit, a code from table one accompanying a code from table two can be used:

Code Class	Codes	Description
ICD-10	F11.10; F11.120; F11.121; F11.122; F11.129	Opioid Abuse and Dependence
ICD-10	F12.10; F12.120; F12.121; F12.122; F12.129	Other Drug Abuse and Dependence
ICD-10	F10.10; F10.120; F10.121; F10.14; F10.150	Alcohol Abuse and Dependence

Code Class	Codes	Description
CPT	98966-98968; 99411-99443	Telephone Visit
CPT	98969-98972; 99421-99423; 99444; 99458	Online Assessments
CPT	98960-98962; 99201-99205; 99211-99215	IET Stand Alone Visits