

2777 Stemmons Freeway
Dallas, TX 75207
www.aetnamedicaid.com



December 11, 2012

Name
Address 1
Address 2
City, State Zip

RE: Coordination of Care Form

Continuity and coordination of care between physical and behavioral health is an important aspect in the delivery of quality health care, as behavioral and medical disorders can interact to affect an individual's health. Aetna Better Health developed the Coordination of Care form in an effort to improve communication between physical and behavioral health providers. Behavioral health providers are asked to complete the form and send to the member's PCP for inclusion in the medical record.

It is understood that in order to do this, **the members consent is required**. An example of a consent form is available for your use in Appendix K of the Provider Manual. The Coordination of Care form is enclosed for your reference and can be accessed on our website at <http://www.aetnamedicaid.com/>.

If Aetna Better Health may be of assistance in your coordination of care efforts and/or you have questions regarding the use of the coordination of care form, please call Aetna Better Health Clinical Liaison, Jean Lyons, at 214-200-8066.

Thank you for your continued service to Aetna Better Health members.

Sincerely,

A handwritten signature in cursive script that reads "Serena Phillips MD".

Serena Phillips, MD
Interim Chief Medical Officer
Aetna Better Health

A handwritten signature in cursive script that reads "Lisa M. Werner, D.O.".

Lisa Werner, DO
Medicaid, Regional BH MD
Aetna Better Health