Discrimination is Against the Law

Aetna Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with 45 CFR § 92.101(a)(2)). Aetna Inc. does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Aetna Inc.

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
    - Qualified sign language interpreters
    - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
    - Qualified interpreters
    - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact 1-833-220-0349 (TTY: 711).

If you believe that Aetna Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Civil Rights Coordinator
Attn: 1557 Coordinator
CVS Pharmacy, Inc.
1 CVS Drive, MC 2332,
Woonsocket, RI 02895

1-833-220-0349 (TTY: 711)
Email: Coordinator1557@cvshealth.com

You can file a grievance in person or by mail, phone, or email. If you need help filing a grievance, the **Civil Rights Coordinator** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.
This notice is available at Aetna Inc.'s website: https://www.aetna.com/medicare

Y0001_H6399_H1610_NDN_2025

Notice of Availability (NOA)

TTY: 711

To access language assistance services and appropriate auxiliary aids and services at no cost to you, call 1-855-463-0933. (English)

የቋንቋ እርዳታ አገልግሎቶችን እና ተገቢ የሆኑ ረዳት መሣሪያዎችንና አገልግሎቶችን ያለ ምንም ክፍያ ለማግኘት፣ በ 1-855-463-0933 ይደውሉ። (Amharic)

للوصول إلى خدمات المساعدة اللغوية والمساعدات والخدمات المسانِدة المناسبة دون أي تكلفة عليك، اتصل بالرقم 1-855-463-0933 (Arabic)

বিনামূল্যে ভাষা সহায়তা পরিষেবা এবং উপযুক্ত সাহায্যকারী উপকরণ বা সেবা পেতে এই নম্বরে কল করুন: 1-855-463-0933 (Bengali)

如欲獲得免費的語言輔助服務以及適當的輔助工具和服務，請致電 1-855-463-0933 。(Chinese)

برای دسترسی به خدمات کمک زبانی و کمک ها و خدمات کمکی مناسب به صورت رایگان، با 1-855-463-0933 تماس بگیرید. (Dari)

برای دسترسی رایگان به خدمات کمک زبانی و وسایل و خدمات کمکی مناسب، با شماره 1-855-463-0933 تماس بگیرید. (Farsi)

Pour accéder aux services d’assistance linguistique et aux aides et services auxiliaires appropriés sans frais à votre charge, appelez le 1-855-463-0933 . (French)

Pou w jwenn aksè ak sèvis asistans lang ansanm ak èd ak sèvis oksilyè apwopriye san w pa peye anyen, rele 1-855-463-0933 . (French Creole)

Um Sprachunterstützung sowie geeignete Hilfsmittel und Dienstleistungen kostenlos in Anspruch zu nehmen, rufen Sie bitte folgende Nummer an: 1-855-463-0933. (German)

निःशुल्क भाषा सहायता सेवाओं और उपयुक्त सहायक उपकरणों एवं सेवाओं का लाभ उठाने के लिए, कृपया 1-855-463-0933 पर कॉल करें। (Hindi)

Iji nweta ọrụ enyemaka asụsụ na ihe kèenyemaka na ọrụ ndị ọzọ kwesịrị ekwesị n'akwụghị ụgwọ, kpọọ 1-855-463-0933. (Ibo)

Contattare telefonicamente per accedere, senza costi aggiuntivi, ai servizi di assistenza linguistica e ad idonei aiuti ausiliari il numero 1-855-463-0933 . (Italian)

言語支援サービスや適切な補助具やサービスを無料で利用するには、

1-855-463-0933 までお電話ください。(Japanese)

언어 지원 서비스와 적절한 보조 지원 및 서비스를 무료로 이용하시려면

1-855-463-0933 번으로 전화해 주시기 바랍니다. (Korean)

तपाईंलाई कुनै पनि लागतमा भाषा सहायता सेवा ू र उपयुक्त सहायक सहायता र सेवाहरू पहुँच गर्न, 1-855-463-0933 मा कल गर्नुहोस्।. (Napali)

1- د ژبې د مرستې خدماتو او مناسبو اضافي مرستو او خدماتو ته د وړیا لاسرسي لپاره،

855-463-0933 ته زنګ ووهئ. (Pashto)

Aby skorzystać z usług pomocy językowej oraz odpowiednich środków pomocniczych i usług bez ponoszenia żadnych kosztów, zadzwoń pod numer 1-855-463-0933. (Polish)

Para aceder, sem custos para si, a serviços de assistência linguística e a auxílios e serviços de apoio adequados, ligue para 1-855-463-0933. (Portuguese)

Чтобы бесплатно воспользоваться услугами языковой поддержки, а также соответствующими вспомогательными средствами и услугами, позвоните по номеру телефона 1-855-463-0933. (Russian)

Para tener acceso a los servicios de asistencia en otros idiomas y a las ayudas y servicios auxiliares adecuados sin costo para usted, llame al 1-855-463-0933. (Spanish)

Upang ma-access ang mga serbisyo sa tulong sa wika at mga angkop na pantulong na kagamitan at serbisyo nang hindi ka gagastos, tawagan ang 1-855-463-0933. (Tagalog)

భాషా సహాయ సేవలు మరియు తగిన సహాయక పరికరాలు అలాగే సేవలను ఎటువంటి ఖర్చు లేకుండా పొందడానికి, 1-855-463-0933కు కాల్ చేయండి. (Telugu)

آپ کو بغیر کسی قیمت کے زبان کی مدد کی خدمات اور مناسب معاون امداد اور خدمات تک رسائی کے لیے، 1-855-463-0933پر کال کریں۔(Urdu)

Để tiếp cận các dịch vụ hỗ trợ ngôn ngữ, công cụ hỗ trợ và dịch vụ phụ trợ phù hợp miễn phí dành cho quý vị, hãy gọi 1-855-463-0933. (Vietnamese)