

AETNA BETTER HEALTH® OF FLORIDA

1340 Concord Terrace
Sunrise FL, 33323

aetna®
Provider Bulletin

Subject: E & M Coding Edits
Florida Medicaid and Healthy Kids

Date: May 21, 2018

REMARKS:	<input type="checkbox"/> Urgent	<input checked="" type="checkbox"/> For your review	<input type="checkbox"/> Reply ASAP	<input type="checkbox"/> Please comment
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Aetna Better Health of Florida continues its commitment to correct coding and the implementation of programs that support nationally recognized and accepted coding policies and practices. Evaluation and Management (E&M) coding is an area that the Centers for Medicare & Medicaid Services (CMS) has identified as having significant error rates.

Starting with claims for dates of service on or after **July 20, 2018**, we will evaluate the appropriateness of E&M coding reported using CMS and AMA documentation guidelines for Office Visit codes: New Patients CPT codes 99201-99205, Established Patients CPT codes 99211-99215, and Office Consultations codes 99241-99245.

Based on the outcome of this evaluation, your payment may be adjusted if the information submitted on the claim does not support the level of service billed.

If you do not agree with a specific payment determination, you have the right to file a clinical editing dispute to this address: Aetna Better Health of Florida, ATTN: Claims, PO Box 63518, Phoenix, AZ 85082-3518. As part of your dispute, you must submit the portion of the medical record that contains documentation to support the level of service you reported. We will review the submitted medical records to assess the intensity of service and complexity of medical decision-making for the E&M services reported. Aetna Better Health of Florida may adjust those claims where documentation substantiates the provision of a higher level of E&M service. For additional details on the clinical editing dispute process, refer to the online Provider Services Handbook: <https://www.aetnabetterhealth.com/florida/>.

Aetna Better Health of Florida will evaluate this program periodically based on billing trends and may make adjustments as necessary.

Should you have questions, or require additional information please contact your Provider Relations Representative at 1-800-441-5501 (MMA) or 1-844-528-5815 (Florida Healthy Kids). You can also reach us via email FLMedicaidProviderRelations@aetna.com or fax 1-844-235-1340.

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NOTICE TO RECIPIENT(S) OF INFORMATION: Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.