


PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	September 18, 2023
	Purpose:	Provider Bulletin: Behavioral Health and Primary Care Provider Collaboration
	Subject:	Behavioral Health and Primary Care Provider Collaboration Survey
	Products:	MMA and LTC
	From:	<u>Provider Relations</u>

Aetna Better Health® of Florida Behavioral Health and Primary Care Provider Collaboration Survey

Dear Provider,

Aetna Better Health would like to understand how well Primary Care and Behavioral Health Providers communicate and coordinate care.

Information obtained from the survey allows Aetna Better Health to measure how well we are meeting the expectations and needs of our network providers and practitioners.

Please take a few minutes to complete the survey by clicking the below link and share your feedback for each Behavioral Health Provider within the Practice.

<https://www.surveymonkey.com/r/AETBHPCP>

We appreciate the excellent care you provide to our members. Thank you for your continued participation in the Aetna Better Health of Florida network. Please contact our Provider Services line should you have any questions at:

Phone: MMA: [1-800-441-5501](tel:1-800-441-5501) TTY (711)

LTC: [1-844-645-7371](tel:1-844-645-7371) TTY (711)

FHK: [1-844-528-5815](tel:1-844-528-5815) TTY (711)

Email: FLMedicaidProviderRelations@aetna.com

Thank you,

Aetna Better Health of Florida

www.aetnabetterhealth.com/florida

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Proprietary