



**PROVIDER BULLETIN**

<b>Date:</b>	<b>September 6, 2019</b>
<b>Subject:</b>	Aetna Better Health wins Florida Healthy Kids Contract
<b>Products:</b>	FHK
<b>From:</b>	<b><u>Provider Relations - Medicaid</u></b>

Dear Providers,

Aetna Better Health of Florida is pleased to announce its successful award of a statewide contract with Florida Healthy Kids Corporation. The attached communication contains all the details for your review.

Thank you for your partnership in caring for our members. Please feel free to contact us via e-mail [FLMedicaidProviderRelations@aetna.com](mailto:FLMedicaidProviderRelations@aetna.com) or fax 1-844-235-1340. You may also speak to a Provider Relations Representative by calling: (MMA) 1-800-441-5501, (LTC) 1-844-645-7371, or (FHK) 1-844-528-5815.

Sincerely,

Provider Relations

**CONFIDENTIALITY NOTICE:** This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above.

**NOTICE TO RECIPIENT(S) OF INFORMATION:** Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient

## **Aetna Better Health Wins Florida Healthy Kids Contract**

Aetna Better Health of Florida is pleased to announce its successful award of a statewide contract with Florida Healthy Kids Corporation effective January 1, 2020. Aetna Better Health currently serves 53,000 Florida Healthy Kids members in nine regions. The new contract will expand the company's footprint to all 11 regions of the state. In addition to the Florida Healthy Kids contract, Aetna Better Health serves nearly 90,000 Floridians through Medicaid and Long-Term Care programs in the Miami-Dade, Tampa and Orlando areas.

"We have been partners with Florida Healthy Kids for over 20 years," said Mary Lou Osborne, East Region Vice President for Aetna Medicaid. "We are thrilled to extend that collaboration state-wide and continue to offer innovative healthcare solutions for Florida's children."

As a participating provider in Aetna Better Health Florida's Florida Healthy Kids network, this award ensures the continuity of care for existing Aetna Better Health members your practice serves and ensures access for new Florida Healthy Kids members that may be transitioning to Aetna Better Health from exiting plans. We appreciate your continued partnership serving Medicaid and Florida Healthy Kids members throughout Florida.

If you have any questions about this communication, please contact us at (844) 528-5815.

Sincerely,

Provider Relations Department  
Aetna Better Health of Florida