


# PROVIDER BULLETIN

 <b>AETNA BETTER HEALTH® OF FLORIDA</b>  261 N. University Drive Plantation, FL 33324 <a href="http://www.AetnaBetterHealth.com/Florida">www.AetnaBetterHealth.com/Florida</a>	<b>Date:</b>	May 5, 2023
	<b>Purpose:</b>	Update Providers of the ending of Federal Public Health Emergency: Telemedicine and Covid-19 lab flexibilities guidance for Medical and BH providers.
	<b>Subject:</b>	COVID-19 Public Health Emergency Flexibilities Ending
	<b>Products:</b>	MMA, LTC, FHK
	<b>From:</b>	<a href="#">Provider Relations</a>

## Aetna Better Health® of Florida COVID-19 Public Health Emergency Flexibilities Ending

Dear Providers,

Aetna Better Health of Florida (ABHFL) would like to inform you that the Department of Health and Human Services is planning for the federal public health emergency (PHE) for COVID-19 to expire at the end of the day on May 11, 2023. **Due to the termination of the PHE, the services below will no longer be payable for dates of service on or after May 12, 2023.**

### **Telemedicine**

During the federal PHE, the Agency and Aetna Better Health of Florida provided expansive coverage for telemedicine services. Effective May 12, 2023, Florida Medicaid will cover telehealth services in accordance with the Agency's promulgated Telemedicine rule and will **no longer cover audio-only** telehealth services. Florida Medicaid will continue to cover store-and-forward and remote patient monitoring services.

For more information on the Agency's telemedicine coverage, please refer to the Agency's [Telemedicine rule \(59G-1.057\)](#).

### **Covid-19 Labs**

During the federal PHE, Aetna Better Health of Florida, in alignment with CMS, provided expanded coverage for lab services. **Effective May 12, 2023, HCPC Lab codes G2023, G2024 and U0005 will no longer be covered** due to the termination of the PHE.

[www.AetnaBetterHealth.com/Florida](http://www.AetnaBetterHealth.com/Florida)

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Proprietary

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Thank you for your continued participation in the Aetna Better Health of Florida network. Please contact our Provider Services line should you have any questions at:

**Phone:** MMA: 1-800-441-5501

LTC: 1-844-645-7371

FHK: 1-844-528-5815

**Email:** [FLMedicaidProviderRelations@aetna.com](mailto:FLMedicaidProviderRelations@aetna.com)

Thank you,

**Aetna Better Health of Florida**

[www.aetnabetterhealth.com/florida](http://www.aetnabetterhealth.com/florida)

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